



Therap National Provider Administrator Conference

Feb 2-4, 2010
Fishkill, New York

Preliminary Schedule: Subject to Change

	Time	Sess ion	How To	How To	How to Do Better / More	How to Do Better / More	Advanced Panel and Discussion	Advanced Panel and Discussion	Discussion	Therap User & Outside Vendor Presentations	Billing	Brainstorming
Room Name			Salon C-D	Salon A	Salon B	Salon E	Concord	Brass Rail	Georgian	Kristopher	Salon F	Lorelei
Day 1: Working with Inspectors, Surveyors, States, and Counties												
2/2/2010 TUE	8:00am-9:00am		Breakfast and Registration									
	9:00am-10:00am	1	Conference Introductions									
	10:15am-11:15am	2	Communicating in Therap using T-Logs and SComm	Staff Scheduling: Sharing schedules and preventing overtime	ISP Programs and Data . Collecting data from your staff the way you want it	Personal Finance	Introduction to The College of Direct Support	TBD	Introduction to Therap for New York Providers	Stan Soby, Oak Hill in Connecticut presents on implementing Therap across a large agency.	Introduction to Billing - Part 1	Brainstorm about state systems with Masum
	11:30am-12:30pm	3	Introduction to Provider Administration	Behavior Tracking	Health Tracking	Activity Tracking and Provider Preferences	103 Uses for an ISP	Discuss the impact of Family Access and how best to set it up	Working with Surveyors: How to explain Therap to your surveyor	Panel: What not to do: Lessons in Setting up, Configuring and Implementing	Introduction to Billing - Part 2	User Interfaces: Brainstorm about what you like (or don't) and what we might see in the future
	12:30pm-1:30pm	4	Lunch: Sitting A	Medication History, MARs, and First Databank	ISP Reports: Now that your staff have recorded data, how do you get it out and format it?	Working with Surveyors: Finding data and teaching your staff to do the same	Panel discussion led by Therap users already using ISP Templates and Custom Forms	Open Networking with Advanced Users	Cross Provider Sharing: Technical and Policy issues.	Bowmac - Solutions for emergency planning	Introduction to Acumen - Fiscal Intermediary	Brainstorm about Interfacing with Other Systems. What other systems do you use or interact with that might share data with Therap?
	1:30pm-2:30pm	5	Lunch Sitting B	Hab Plans (especially for New York users)	Introduction to Training Management System (TMS)	An Introduction to Web Footed Friends. How to hire the right people	Global ISP Template Library Discussion	Training Materials for Advanced Therap Users	Communicating with state and county staff about & with Therap	Kelly Kinderman, Kristina Masterson, CSDD, Buffalo, NY - Getting your agency started on the right foot, beginning with buy-in	Billing: Setting up Therap's Attendance Module	Brainstorm about how we could improve First Page and the Dashboard
	2:45pm - 3:45pm	6	Making the most of Therap's Help and Support tools and resources	Introduction to ISP Programs and Data	General Event Reports (Incident Reporting)	Using Therap: The second six months	Proactive Approaches to Activity Tracking	Working with CaseLoads and Super Roles to Define Staff Access	CARF: Using Data to Manage the Risk of Your Organization	Kim Coughlin, Josephine Bright. UCP of Eastern CT - The transition to Therap	ISP-Billing Link	Discuss emerging standards in Healthcare Information Interchange. A report from HIMMS and HL7
	4:00pm-5:00pm	7	An Introduction to ISP Plans	Using the Therap Calendar & T- Tasks	Training your Staff to use Therap :: Therap's Automated Training	Using Therap to track admissions and waiting lists	TBD	Risk Management Issues for Advanced Users	Preparing to become a Therap Certified Trainer	Jon Voits, UCP, Ohio: Implementing and Supporting Therap from an IT perspective	Reports from Billing Data	State Access: What is the impact of having state staff directly accessing provider data?
	5:00pm-6:00pm	8	Therap Jeopardy									
6:00pm Dinner & Video Game Night												



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Day 2: Therap: Working with Industry Leaders												
2/3/2010 WED	7:15am-8:45am		Breakfast									
	8:45am-9:15am	9a	Plenary Session (Salon C & D) Working with Industry Leaders									
	9:15am - 10:00am	9b	Acumen, BowMac, CDS, CARF, Deyta, Web Footed Friends Presentation by Personal Systems Group Healthcare from HP									
	10:15am-11:15am	10	Health Tracking including Health Care Reports	Introduction to ISP Reporting. Producing a quarterly or annual report based on ISP Data	Behavior Tracking	TBD	How to Truly Become Paperless (bring your paper that you haven't figured out how to get rid of)	Advanced Provider Administration	Brainstorm about Therap's Security Access: Super Roles, CaseLoads, etc	CARF: Setting and Meeting Quality Standards for the Person Centered Plan	Producing the CMS 1500 and other non-electronic claims (for fiscal intermediaries, school districts, self-pay)	Brainstorm about Working with Families
	11:30am-12:30pm	11	Getting Started with Therap	Libraries: ISP Template, Global ISP Template, Global Attached File	Medication Administration Records	ISP Plans	How to Truly Become Paperless (bring your paper that you haven't figured out how to get rid of) - Continued	Therap and Excel. The Joy of Pivot Tables	Panel: Working with States and Counties	Deyta: Satisfaction Experts	Billing in New York	Brainstorm about sharing data with other provider Agencies
	12:30pm-1:30pm	12	Lunch Sitting A	T-Logs and SComm	What a custom form is (and isn't) and how to use them'	Health Tracking	State and Multi-Provider Functionality: Using Therap across multiple, related agencies	Open Networking with Other Advanced Users	Emergency Response Planning with BowMac	Brainstorm with Deyta on Ancor's Performance Excellence and other Therap "apps"	Working with Service Authorizations: Updates, discontinuing, starting a new year	Brainstorm with Masum about functionality for state and government users
	1:30pm-2:30pm	13	Lunch Sitting B	General Event Reports	Medicaid Service Coordination in New York	TMS	Cross Provider Issues:: Sharing Your Data in Therap between non-related agencies	Advanced Roundtable with Richard	Working with Surveyors and Inspectors	Web Footed Friends	Using Acumen-Fiscal Intermediary and Therap	Therap in Special Education
	2:45pm-3:45pm	14	Therap Calendar, T-Tasks, FirstPage, and Dashboard - Finding your way around.	Introduction to exporting to Excel	Event Summaries and Reporting	Using Therap Help and Support	Therap Policies and Procedures: Creating and Sharing	Vanessa DeLoach and Joy Bertrand of Delaware DDDS present on implementing using Therap for Essential Lifestyle Planning in Delaware	CARF: Creating the Person Centered Organization - Now and in the Future	College of Direct Support	Billing Users Group: Open discussion and brainstorming	Gathering Data for ANCOR's Performance Excellence project
4:00pm-5:00pm	15	IPOPs: Individual Plans of Protective Oversight	Implementing ISP Programs and Data: Taking the next step in your Therap implementation	Demographics: IDF / EDF	Res Hab, and Day Hab Checklists	Training New Employees for Advanced Users	Brainstorm on Therap Apps for iPhone / Android / WebOS	Brainstorm with Masum about updates to Therap's caseload and super role system	CLO's Home link system. Remote monitoring and supports. Presentation by Stephanie Wilson of Community Living Opportunities of Kansas	Advanced Excel and Pivot tables (not just with billing)	New York State / OMRDD Issues	

5:15pm Dinner Trip to New York City (Dinner is on own if you are not going to NYC. Sign up at the front desk to go with or without a tour guide)



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Day 3: Therap and Digital Health													
2/4/2010 THU	7:15am-8:45am		Breakfast										
	8:45am-10:00am	16	Plenary Session - Therap and Digital Health (Salon C & D)										
	10:15am-11:15am	17	Health Tracking including Health Care Reports	MSC in New York	Implementation User Panel	Staff Scheduling	"Objects Cannot be Deleted Because They are Attached to"	TBD	Implementing Therap Medication Administration Records	Hartford Hospital - Health Information Exchanges	Electronic Billing, Professional Claims, Institutional Claims, 835s and 837s	Brainstorm about new Therap privilege structure	
	11:30am-12:30pm	18	Beyond the Health Care Report (must use Health Tracking)	Hab Plans in New York	Therap Electronic Medication Administration Records: User Panel	Personal Finance	Deyta: PET Pilot - Preventative Healthcare	TBD	Medical Homes: Using Therap within the model of care'	Health Information Exchanges :: The Hartford Hospital Pilot (for Connecticut Providers)	Introduction to Billing	Brainstorm about GERs	
	12:30pm-1:30pm	19	Lunch Sitting A	Panel Discussion :: The future of Electronic Health Records - Data Sharing and How it will impact developmental disability services									
	1:30pm-2:30pm	20	Lunch Sitting B	Hab Checklists in NY	General Event Reports (Incident Reporting)	CLO's Home link system. Remote monitoring and supports. Presentation by Stephanie Wilson of Community Living Opportunities of Kansas	Cross Provider Issues. Sharing Your Data in Therap	Therap Certified Trainer: Certification Exam	Therap and Special Education	Health Information Exchanges: Other states	Billing Users Group	College of Direct Support - Medical Training	
	2:45pm-3:45pm	22	User Panel: Using Therap Help and Support	ISP Programs, Data and Reports	Event Summaries and Reporting	Web Footed Friends	Therap Policies and Procedures: Creating and Sharing	Therap Certified Trainer: Certification Exam	TBD	Panel: Nurses Using Therap	Billing in NY: Day Hab	BowMac	
4:00pm-5:00pm	23	User Panel: Getting Started with Therap	Using Therap's Electronic Medication Administration Record	Advanced health Tracking	Electronic Signatures	Therap in the Future: Therap 9.0 and Beyond	Therap Certified Trainer: Certification Exam	Working with Protection and Advocacy	CARF: New Designs for Community Service Providers of the Future.	Billing in NY: Res Hab	Brainstorm about sharing data		