



Current Applications

Individual Support Module

- General Event Reports (Incident and Medication Error Reports)
- Individual Service Plans
- Individual Data Forms
- Emergency Data Forms
- Behavior Tracking
- Secure Communications
- T-Logs
- Witness Reports
- Health Tracking
- Therap Calendar
- Management Summary



- Staff Support
 - Training Management System
- Billing Support



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If you would like to share your experience with Therap, please email us at Support@TherapServices.net



A UCP Ability Partner

Addition to Billing in 6.1 Electronic Billing

The Billing module introduced in 6.0 was well received by Therap users. In Therap 6.1 the application has been extended to include an Electronic Billing section through which claims can be submitted directly to the state system for services provided to individuals.

The Electronic Billing section has been designed to be simple and easy to use like other Therap modules. Users will have access to all options in the Electronic Billing area on their FirstPage.

Providers are able to generate claims for one or more service lines for a single individual or multiple individuals. Claims are given appropriate provider numbers specified by the state.

These providers will create four billing providers within themselves. Claims are submitted under one of these billing providers and are sent to the state Medicaid directly.

After receiving a billing claim, a state can either approve or reject it. Rejected claims are sent back to the provider agency which they are able to resubmit after making the necessary corrections.

The current version of the application is designed to submit claims to Florida Medicaid. Support for other state Medicaid are going to be added on in subsequent upgrades. If your funding is provided by Medicaid, please contact us so that we can enable this package for you. Try out this new feature and send us your feedback. If you have a different funding source, we can work together to include that into the system.



Electronic Billing Interface

The Great Road Trip – Summer 2006 Therap Customer Support hits the road

This summer, Justin Brockie, Director of Therap Customer Support and Training, and his family are taking a road trip to meet up with existing and potential Therap users in the mid and north west. They will be traveling through Nevada, Oregon, Montana, South Dakota, Minnesota, Iowa, Kansas, Colorado, and Utah from July 3 to Aug 19. Along the way, Justin will be stopping by at providers to help them get setup with the Therap system and to provide necessary training for staff to use different Therap applications effectively.

Justin has been looking forward to this trip which not only provides him with the opportunity to visit providers in the region personally but also the chance to spend the summer with his wife Michelle and kids Iona and Calum. He thinks this will be a great experience for Calum and Iona, who happen to be just as excited about the trip as he is.

On July 7th, Iona saw tumbleweed for the first time. Driving through a 'mini twister' was a very thrilling experience for her. "That was so cool..." – Iona exclaimed. Calum on the other hand thoroughly enjoyed the 'Tournament of the Kings'. Michelle, the mother of the two, is also enjoying her time out. You can read all about it in Justin's blog in which the Brockies have been posting updates about their Great Road Trip.

If you would like the Brockies to visit your agency, please get in touch with us at support@TherapServices.net or give us a call at (203) 596 7553. Justin will schedule a demonstration, set you up with your account, and provide training for you and your staff.



Application Focus

TMS in Release 6.1

Training Management System (TMS) introduced in release 6.0 helps Therap users manage and supervise necessary training for an individual or a group of staff at the agency. TMS offers a range of options for training administrators, supervisors, instructors, staff members and other users of the Therap system (i.e., students).

Based on the feedback we received from our users, in Therap 6.1, a number of additions have been made to TMS. The newly added features to TMS include:

Entering Old Certification

Old certification dates, for users who completed their training previously, can now be entered through the TMS application.

Additional Options for Training Administrators and Supervisors

User sign-ups can now be cancelled by administrators and supervisors. Training administrators are now able to assign or cancel previously assigned training curriculums for staff. (A curriculum consists of a number of courses, which in turn consists of a number of classes which usually consists of a number of sessions.) Changes made to courses and curriculums are propagated to appropriate class levels.

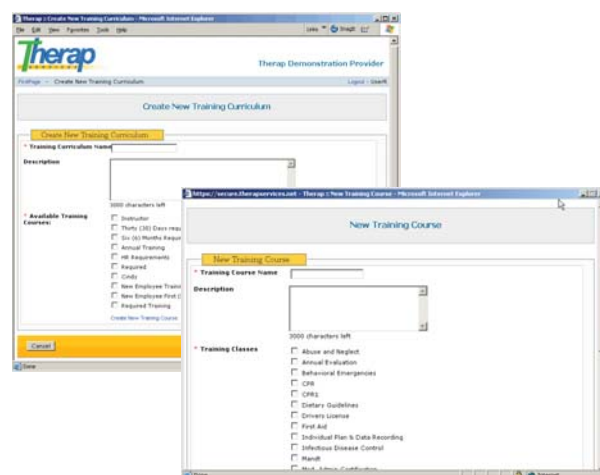
Viewing Training Reports

Training supervisors as well as training administrators are now able to view training reports of training users.

Editing Training Results

Training instructors have been given the option to edit training results.

In addition to these, additional changes have been made to the application to increase its usability. Additional navigation links have been added on all pages to make the process easier and quicker. Application terminology has been updated to make them self explanatory. For example, the terms - *Training Class*, *Training Module*, *Training Role* and *Super Training Role* have now been changed to *Training Session*, *Training Class*, *Training Course* and *Training Curriculum*, which are more understandable.



TMS Forms



How can I access service/program plans for individual (ISPs) while entering ISP data?

A: In version 6.1 of Therap, you will be able to access Individual Service Plans (ISPs) while entering ISP data by clicking on the ISP link on the data form header, on top of the page. Clicking on this link will show you the Service/Program plan for the individual in a pop-up window.

In the current version of Therap applications, you will have to open locate the ISP using search and then open it. The improvement in 6.1 will not only reduce the number of clicks needed before but will also improve the users overall experience

Therap Services

Upcoming Conferences and Presentations

At Therap we take our users seriously. We get together with our users to talk about recent developments and future upgrades. At these meetings we find out what we need to do and come up with ideas to get them done. If you would like to find out how other agencies have implemented the Therap system, to share stories about using Therap at your agency or to suggest changes to the application modules, you should come to one of our User Group meetings.

You can attend group meetings online or in person and share your ideas with Therap team members and other users of the Therap system. Please sign up for a user group meeting at www.therapservices.net/events.php. For more information on Therap User Groups, please fill out an information request at www.therapservices.net or call us at (203) 596 7553.

Date	Location	Class
July 27 - 30, 2006	Pittsburgh, PA	The Arc - National Conference of Executives
August 8 - 11, 2006	San Antonio, TX	QMRP-NAQ
August 20 - 21, 2006	New York	RI Assembly and Asia Pacific Regional Conference
September, 2006	Iowa	IA DDNA
September, 2006	Virginia	VNPP
September 10 - 12, 2006	Crystal City, VA	ANCOR GAS Conference
September 18 - 20, 2006	Albany, NY	NYSRA

You will find feedback forms with all Therap support materials, i.e., the User Guides, presentations and tutorials. Please use them and let us know your suggestions and thoughts on these. We will be conducting a series of surveys in the upcoming weeks to find out more about your needs and expectations. We are counting on your participation. You can also contact us directly through our website (www.TherapServices.net) or call us at (203) 596 7553. It is your participation that helps us come up with better products for you.