



User Presentations

Therap National Conference

New Jersey, January 29-31, 2013

Written Guidelines for Therap Usage: Getting Started

**Tuesday, 01/29/2013
10:15 am - 11:10 am**

This presentation will focus on the written documents necessary to offer concise guidelines to Therap end users focusing on residential direct support professionals. The key to a successful Therap implementation centers around having clear and concise guidelines for staff to follow when writing T-Logs, S-Comms, and General Event Reports. The presenter will go over the process of creating guidelines for end users and share those guidelines with attendees. This is a must for any agency that is implementing Therap or needs assistance on writing guidelines for staff to follow.

Room: Brougham

Session Type: User Implementation presentations and Discussions

Jeffrey A. Covington

Catholic Charities Disabilities Services, NY

Accountability - Why it is important & how Therap can help

**Tuesday, 01/29/2013
11:25 am - 12:20 pm**

The presentation will facilitate discussion regarding:

- Why accountability is important.
- Developing a culture that supports accountability.
- Incorporating the use of Therap in your accountability practices.

The session will offer suggestions for incorporating accountability and also allow participants to share how they incorporate accountability within their organizations.

Room: Brougham

Session Type: User Implementation presentations and Discussions

Bonnie Scott

LifeQuest, SD

Getting Familiar with TMS

Tuesday, 01/29/2013
11:25 am - 12:20 pm

Room: Livingston
Session Type: User Presentations
and Discussions

Therap's Training Management System is an excellent module to simplify an agency's training compliance. At first glance, this module can be a bit overwhelming. Participants in this training will receive the fundamentals of developing classes and courses, assigning trainings, and monitoring training via the available reports. The format for this session will be primarily lecture, followed by a question and answer period.

Joseph Pendergast
Community Services for the Developmentally Disabled, NY

The Pros & Cons of using T-Logs to document events vs BERs

Tuesday, 01/29/2013
12:35 pm - 1:30 pm

Room: Livingston
Session Type: User Presentations
and Discussions

My agency currently documents 95% of all events in T-Logs instead of GERs. However, documentation has become a problem and we will now be documenting using BER and Health Tracking instead of T-Logs. GERs will still stay the same (we only record 10 events plus abuse allegations in GERs). I would like to discuss the pros and cons of recording events in these formats.

Tammy Ross
Montana Developmental Center, MT

Shared Contacts (set up & maintenance)

Tuesday, 01/29/2013
1:45 pm - 2:40 pm

Room: Brougham
Session Type: User Implementation
presentations and Discussions

Shared contacts are a very wonderful tool that can be used in certain modules in Therap. I would like to explain the importance of proper set up of the shared contact list and the time needed to ensure that the list is produced in a way that will be the most beneficial to the organization using it. It is important to know how the information will be displayed and where it will show up within Therap once generated on the admin side. The maintenance of the shared contacts list should be monitored closely and the staff that has privileges to edit the list should be few and knowledgeable with types of shared contacts.

Elizabeth Krocke
Heritage Christian Services, NY

Why Big is Different

Tuesday, 01/29/2013
1:45 am - 2:40 pm

Mosaic is a large agency with over 5300 staff spread over 10 states. Amy will share her experiences and how to make it work when your agency is that big! The presentation will consist of the following:

- Why Big is different
- Process before you ever begin
- Therap implementation necessities
- Communication!! Communication!! Communication!!

Room: Livingston
Session Type: User Presentations
and Discussions

Lorelie Lascko
Mosaic, National

Therap & an IT Infrastructure

Tuesday, 01/29/2013
2:55 pm - 3:50 pm

How to establish a solid, yet flexible IT infrastructure that will support Therap and yet allow your organization to grow.

With Therap being a web based program, it is important to have a solid information technology infrastructure in place, but also allow for growth and mobility. This presentation will discuss opportunities for developing a solid, yet flexible infrastructure and also discuss options for non-profit pricing, as well as options for organizations on the go.

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Kari Schultz
Frazer Ltd., ND

Tips & Tricks of Therap

Tuesday, 01/29/2013
2:55 pm - 3:50 pm

Attendees of this presentation will learn the basic tips & tricks that Therap has to offer. They will learn how our organization discovered short cuts in the Therap system while ensuring efficiency and accuracy, and be able to transfer their learning for use in their own organization.

Room: Livingston
Session Type: User Presentations
and Discussions

Lori Sojka
Southeast Works, NY

Getting Started on the right foot with Therap!

Tuesday, 01/29/2013
4:05 am - 5:00 pm

Room: Livingston
Session Type: User Presentations and Discussions

With every new process always comes frustration, questions and concerns. Therap will affect each agency staff and position in one way or another, therefore, promoting buy-in and offering start up tips is essential for new users. Learning what Therap has to offer is a journey however recognizing what it can do for your agency is everlasting. Understanding the Provider Administrator Role is an essential piece in getting Therap started off on the right track and maintaining it. During this presentation the learner will hear how our agency does this, not by solely maintaining super roles and caseloads but by ensuring systems are in place for efficiency. This session is beneficial for all agencies working with Therap and is not state specific.

Kelly Kinderman
Community Services for the Developmentally Disabled, NY

Therap ofcourse!

Wednesday, 01/30/2013
10:15 am - 11:10 am

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In our presentation; we will present - "Seven Reasons to use Therap." This will include, less paper, secure documents, no misplaced documentation, technologically necessary, 24 hour support, accessible from any Internet connection and better use of time. The presentation will also include a recommendation for roll out in phases and SMEs and a few ideas for presenting Therap in a "fun" way.

Amy Stevens and Donnia
Melton, Mosaic, National

Therap: A catalyst for change

Wednesday, 01/30/2013
10:15 am - 11:10 am

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So, you have implemented most modules of Therap & you still have paper documentation... what do you do? The first step is to review the tools of Therap to see if they can be used to accommodate your remaining documentation needs. But the next step is the more challenging one! We must look at the reasons and the procedures that have developed and shaped our documentation processes. I continue to find checklists that were started because, once, ten years ago, someone forgot to turn the headlights off on the van... and now we have a van headlight check off sheet! Instead of trying to find a way to document this in Therap (and there is a way) I think the more noble test is to find and eliminate these relics of the past. Remember, the more time your staff spend completing checklists, the less time they spend with the people we serve! The main modules of Therap cover nearly all of your documentation needs. If your remaining paper documentation doesn't fit into Therap, stop trying to manipulate Therap and instead allow Therap to shape the future of your documentation processes.

Kristen Thompson
Central Florida Communities

New Mexico Statewide Implementation Lessons Learned

**Wednesday, 01/30/2013
12:35 pm - 1:30 pm**

Room: Brougham

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This session will be an overview of how Therap is utilized throughout New Mexico, including how it was implemented. It will include lessons learned, both positive and constructive. These lessons are shared in hopes that other states or national agencies looking to rollout new items or implement Therap in a broad manner can learn from New Mexico's experience. There will also be a discussion time during the session for those participating to advise and assist each other with implementation ideas.

Brianne Conner
Therap Certified Trainer, NM

A Demonstration on Creating Behavior Plans, Behavior Event Records, GERs & getting buy-in with your agency

**Wednesday, 01/30/2013
12:35 pm - 1:30 pm**

Room: Livingston

Session Type: User Presentations
and Discussions

I will create a Behavior Plan, record events in the Behavior Event Record and then translate the information into a GER. I will also show the advantages of data collection with BERs compared to T-Logs and GERs. I will also share my agencies tips for presenting documentation to Surveyors.

Tammy Ross
Montana Developmental Center, MT

The Role of IT in Therap Implementation

**Wednesday, 01/30/2013
1:45 pm - 2:40 pm**

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Are you wondering what other Agencies have done technology-wise to successfully implement Therap? Do you have any ideas on what other Agencies implementing Therap should be doing? Join us for a discussion describing the steps the Arc of Onondaga, in Syracuse, NY, took to implement Therap, what technologies were used and how they are implementing Therap in regards to technology. We will discuss our pre- and post-Therap environments and relay feedback received from our end users. We will discuss the use of group policy to lock down our terminal PC's and using third party applications to control access.

Jarrod Shupe
Arc of Onondaga, NY

The Price is Right! Using New Technology

**Wednesday, 01/30/2013
2:55 pm - 3:50 pm**

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Hands-on look at and demonstration of some new technologies that may help take a bite out of your computer budget and save you space. Technologies would include tablets (iPad & Android) and the new Raspberry Pi. Just imagine a computer that only costs \$25! Since Therap is a web application, there are a variety of options for implementing that may save you an arm and a leg in technology costs.

*Lorelei Lascko
Mosaic, National*

Implementation of Therap's IPOP & Safeguard Module

**Wednesday, 01/30/2013
2:55 pm - 3:50 pm**

Room: Livingston
Session Type: User Presentations
and Discussions

Attendees of this presentation will learn the basic "how-to" of implementing the IPOP & Safeguard Modules while maintaining consistent and non duplicative information across the different plans that Therap has to offer.

*Justin Fax
Southeast Works, NY*

Service Coordination in New York

**Wednesday, 01/30/2013
4:05 pm - 5:00 pm**

Room: Livingston
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Attendees of this presentation will learn the basic "how-to" of going paperless with their service coordination department. They will understand the differences in the implementation of each and begin a plan for development that includes ISP's, linking programs, shared contacts, caseloads, case notes and scanning within their organization.

*Lauretta
Southeast Works, NY*

ICF RN/QMRP Teams Using Therap to Raise Standards

Thursday, 01/31/2013
10:15 am - 11:10 am

Room: Brougham

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This session will look at how Therap has been used in Intermediate Care Facilities in the state of California. Summer is a QMRP and Day Program Director and Sue is a Registered Nurse and Director of Operations for an agency providing residential and day treatment services to over 350 individuals with developmental disabilities. Together they have implemented Therap with consideration of all Federal and State Regulations to help improve their agencies standards of monitoring, communication and care. They are currently using Therap for the documentation of medication administration, health data, ISP programs and data, incident reports and internal observation reports, behavior support plans and data, daily interdisciplinary information, annual ISP Reports, etc.

Sue Buffum & Summer Sybolt
Independent Options, California

What does 24/7 look like while using Therap?

Thursday, 01/31/2013
10:15 am - 11:10 am

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Southeast Works considers itself to be an industry thought-leader in the realm of building and sustaining a culture of character and competence. We consider that our ability to focus on Who We Are is what sets us apart from other human services agencies providing similar services.

Attendees of this presentation will learn the basic "how to" for implementing modules in an environment that is staffed 24/7. They will understand the differences in the implementation of each modules and how that affects the environment and collaboration across departments. Areas would include:

- Allergy /diagnosis profile
- ID /ID Extension
- Staff Scheduling
- T-logs with and without individual
- Vitals tracking

Michelle Smith
Southeast Works, NY

**Novel ways to use
ISP programs**

Thursday, 01/31/2013
11:25 am - 12:20 pm

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We have created several ISP programs that are used throughout the agency. The presentation will include all of the ISP programs we have in the Template Library and what programs use them. There will be discussion on how the programs use the ISP programs.

Jessica Watkins
Madison Cortland ARC, NY

Check our schedule for the complete list of sessions in this conference. Check the list for State specific sessions. If you'd like to arrange for a special session for just your agency, email us at support@therapservices.net to arrange it.

Reception

1/28/2013, Monday,
5:30 pm - 8:30 pm

State Specific Discussion

1/29/2013 - 1/31/2013

Make an Appointment at the Support Desk or email
support@therapservices.net to schedule in advance &
guarantee a slot.

Therap Staff available for discussion

1/28/2013, Monday,
4 pm Onwards

Brainstorm

1/29/2013 - 1/31/2013

Come join us and other agency folks in discussing future features and steps to further improve electronic documentation & communication.

Therap Points Program

Participants of the program can check with us if their points can earn a conference fee waiver and/or hotel fares at the National Conference!

Trip to New York City

1/30/2013, Wednesday 5:15 pm

Sign up at the front desk to go on a tour with more or less walking involved.