

Therap National Conference 2013

Ramada East Hanover, New Jersey, January 29-31

Preliminary Schedule - as of 11/14/2012

Day One: 01/29/2013, Tuesday

Time	Session	How to (Beginner - Introductory)	How To (Beginner - Introductory)	How to Do Better / More (Intermediate)	How to Do Better / More (Intermediate)	User Implementation presentations and Discussions (Beginner / Intermediate)	User Presentations and Discussions (Intermediate / Advanced)	Discussions (Intermediate / Advanced)	Discussions and Brainstorming with Therap Support and Implementation Staff	Billing	Therap for States and Counties	Nursing / Health / CCHIT	New York
Room Name		Imperial	Royale	Exelsior	Regency	Brougham	Livingston	Ritz/Hospitality	Royce	Starlight	Prime	Garden	Galaxy
8:00am - 9:00am		Registration and session planning discussions											
9:00am-10:00am	1	Conference Introductions / What's new in Therap 2012.3 (Grand Ballroom)											
10:15am-11:10am	2	Introduction to Therap for Potential Users: Creating an Implementation Plan for Therap and what modules you should be starting with.	Staff Scheduling: Sharing schedules and preventing overtime	Collecting and Reporting on individuals Goals and Valued Outcomes: ISP Programs, Global Templates, Data and Reports	Personal Finance: Keeping track of consumers finances	User 1: Written Guidelines for Therap Usage: Getting Started Jeffrey A. Covington, Catholic Charities Disabilities Services, NY	Discussion: 105 Uses for an ISP :: What is the most creative thing you have done with an ISP Program? - Bring your own examples	Advanced Provider Admin :: The art of managing caseloads and super roles	Discussion: Disaster Preparedness - bring your policies and ideas!	Introduction to Billing - Part 1	Therap for States :: An Introduction to Therap's new application for handling intake, eligibility, referral, Case Management, and much more	Intro to Therap for Nurses	Intro to Therap in NY
11:25am-12:20pm	3	Therap for Beginners: how to set up your account and ensure you get the best out of Therap: creating Sites, Caseloads, Super Roles, Security Profiles	Behavior Planning and Tracking: BER to track target behaviors and interventions, producing graphs and reports and Time Tracking: a visual data collection tool	Time Tracking & Individual Home Page: High Frequency data collection, Overnight, Accountability and visual data review	The Oregon ISP The new annual planning tool in Therap	User 2: Accountability – Why it is important and how Therap can help. Bonnie Scott, LifeQuest, SD	User 3: Getting Familiar with TMS Joseph Pendergast, Community Services for the Developmentally Disabled, NY	Discuss the impact of Family Access and how best to set it up	Discussion: What not to do: Lessons in Setting up, Configuring and Implementing	Introduction to Billing - Part 2	Individual Unification and the Oversight Account Working with Therap's Unified Applications: T-Logs, GERs, SComm, IDF, Notification, eCHAT	Health Tracking Modules: 1	Electronic Billing in NY Part 1
12:35pm-1:30pm	4	Admit and Discharge: Provider Administration and the IDF: Using Therap to track admissions and waiting lists	Lunch Sitting A	Lunch Sitting A	Provider Administration, an overview of the account including the Report Library, how to create Sign Up Agreements, Setting up your agency Password Policy, and much more	Open Networking and Lunch	User 4: The Pros and Cons of using T-logs to document events vs BERS. Tammy Ross, Montana Developmental Center, MT	Tips on how to teach your staff to use Therap	Open Networking and Lunch	Lunch Sitting A	Lunch Sitting A	Lunch Sitting A	Lunch Sitting A
1:45pm - 2:40pm	5	Training Management System Part 1: Track Licensing and other staff training: setting up staff requirements and scheduling sessions	Lunch Sitting B	Lunch Sitting B	Medication Administration Records (MAR): Using Therap's medication history and live drug database to produce a fully functioning, interactive electronic MAR	User 5: Shared Contacts (set up and maintenance) Elizabeth Krocke, Heritage Christian Services, NY	User 6: Why Big is Different Lorelie Lasko Mosaic, National	Open Networking and Lunch	Preparing to become a Therap Certified Trainer	Institutional 8371 Claims for ICF/DD Billing.	Brainstorm: Mobile Apps: Proof of Service Delivery / Electronic Visit Verification (EVV) / Mobile Multi-Media Documentation	Health Tracking Modules: 2	Electronic Billing in NY Part 2
2:55pm - 3:50pm	6	Training Management System, Part 2: Pulling reports and managing your training sessions	Tracking Goals and Valued Outcomes: Introduction to ISP Programs and Data	Incident and Event Reports In Therap: GER's, MIE's, Management Summaries, and the Report Library	Creating Reports on Goals and Valued Outcomes, ISP Reports: Now that your staff have recorded data, how do you get it out and format it?	User 7: Therap and an IT Infrastructure Kari Schultz, Frazer Ltd., ND	User 18: Tips & Tricks of Therap Michelle Smith, Southeast Works, NY*	Discussion: Presenting Therap to you Board of Directors or other Interested Parties	Therap Policies: Bring and share yours - Staffing	Billing :: Electronic Billing	Therap referrals and Intake	Medication Administration Records	Therap, IRMA, and Incident Reporting in NY
4:05pm - 5:00pm	7	An Introduction to Person Centered Plans: the ISP Plans in Therap	Provider Administration Questions: Activity Tracking, Reports, Custom Fields, Password Policy's, and Provider Preferences	Personal Focus Worksheet - Preparing for your ISP	Reviewing the Therap website: Certified Trainers webinars, Special Interest Groups, Blogs, & a vast array of support materials	Using Therap: The second six months :: You've mastered T-Logs and SComm, what comes next? Phase 2 of your Implementation Plan	User 8: Getting Started on the right foot with Therap! Kelly Kinderman, Community Services for the Developmentally Disabled, NY	Discussion: Therap for Multi-State Providers	Discussion: Training Materials for Advanced Therap Users (bring materials to share)	Reports from Billing Data	Therap in Nebraska: Individual Budgeting	Individual Health Data	Discussion: Implementing Therap in NY
5.00pm-6.00pm	8	TBA	TBA	TBA	TBA	TBA	TBA	TBA	TBA	Certified Trainers: A chance for Therap Certified Trainers to gather	TBA	TBA	New York User Reception

Therap National Conference 2013

Ramada East Hanover, New Jersey, January 29-31

Preliminary Schedule - as of 11/14/2012

Day Two: 01/30/2013, Wednesday

Time	Session	How to (Beginner- Introductory)	How To (Beginner - Introductory)	How to Do Better / More (Intermediate)	How to Do Better / More (Intermediate)	User Implementation presentations and Discussions (Beginner / Intermediate)	User Presentations and Discussions (Intermediate / Advanced)	Discussions (Intermediate / Advanced)	Discussions and Brainstorming with Therap Support and Implementation Staff	Billing	Therap for States and Counties	Nursing / Health / CCHIT	New York
Room Name		Imperial	Royale	Exelsior	Regency	Brougham	Livingston	Ritz/Hospitality	Royce	Starlight	Prime	Garden	Galaxy
8:00am-9:00am		Registration											
9:00am-10:00am	9	Therap Unified Approach to Services Across Multiple Providers				Discussion:	Discussion: Working with Surveyors	Discussion: NY ISP, OR ISP, or OSP: Which Therap Annual Plan is right for you?	Discussion: Using Therap in Day Supports	Producing the CMS 1500 and other non-electronic claims (for fiscal intermediaries, school districts, self-pay)	Using the Service Directory	Individual History	Nursing in NY
10:15am-11:10am	10	Medication Administration Records (MAR): Using Therap's medication history and live drug database to produce a fully functioning, interactive electronic MAR	Health Tracking: Keeping track of day to day Medical Data, Appointments, Seizures, Vital Signs	Behavior Planning and Tracking: BER to track target behaviors and interventions, producing graphs and reports and Time Tracking: a visual data collection tool	Special Custom Forms: Review a variety of Custom Forms currently in Therap. Time Tracking: a new visual data collection tool, and Individual Home: an Individuals profile page.	User 9: Seven Reasons to use Therap Amy Stevens and Donnia Melton, Mosaic, National	User 10: So, you have implemented most modules of Therap and you still have paper documentation...what do you do? Kristen Thompson, Central	Discussion on implementing new features in Therap 2012.3	Brainstorm about creating state specific training materials	An introduction to Therap's new multi-provider Cost Plan, Service Authorization and Budgeting tool	Therap in Delaware: The First State	Care Plans	Therap for MSCs
11:25am-12:20pm	11	Training Management System Part 1: Track Licensing and other staff training: setting up staff requirements and scheduling sessions	Libraries: ISP Template, Global ISP Template, Global Attached File	Getting your data out of Therap: Running Reports and using Excel & Pivot Tables	Person Centered Planning: ISP Plans and Hab Plans (non-NY)	Setting up Service Authorizations & tracking census in Attendance Tracking	Discussion: Setting up host homes and other small settings in Therap	Discussion: Working with Surveyors	Advanced Roundtable with Richard	Institutional 837I Claims for ICF/DD Billing.	North Dakota's OSP: A unified annual plan	Medication Administration Records	Working with Hab Plans in NY
12:35pm-1:30pm	12	Training Management System, Part 2: Pulling reports and managing your training sessions	Lunch Sitting A	Lunch Sitting A	Health Tracking :: Getting your data out. using Health Care Report and searches	User 11: New Mexico Statewide Implementation Lessons Learned Brianna Conner, Therap Certified Trainer, NM	User 12: A Demonstration on Creating Behavior Plans, Behavior Event Records, and GERs and getting buy in with your agency. Tammy Ross, Montana Developmental Center, MT	Discussion: Cross Provider Issues:: Sharing Your Data in Therap between non-related agencies	Now you have all this data, what will you do with it?	Discussion: Third Party Liability and cascading billing	Therap for Counties	Lunch Sitting A	Lunch Sitting A
1:45pm-2:40pm	13	Incident and Event Reports In Therap: GER's, MIE's, Management Summaries, and the Report Library	Lunch Sitting B	Lunch Sitting B	User 4: Getting Familiar with TMS Joe Pendergast CSDD, NY	User 13: The Role of IT in Therap Implementation Jarrod Shupe, Arc of Onondaga, NY	Lunch and Open Networking	Therap for Developmental Centers	Therap Policies: Bring and share yours - Operational	Lunch Sitting B	Lunch Sitting B	GERs for Nurses	Discussion on 1115 Waiver
2:55pm-3:50pm	14	Therap Calendar, T-Tasks, Individual Home, Dashboard - Finding your way around.	Training your Staff to use Therap : Therap's Automated Trainings, User Guides, Checklist's, and more	Event Summaries and Reporting on Incident Reports (GER'S)	Setting up Service Authorizations & tracking census in Attendance Tracking	User 14: The Price is Right! Using New Technology Lorelei Lasko, Mosaic, National	User 16: Implementation of Therap's IPOP & Safeguard Module Michelle Smith, Southeast Works, NY	Therap Policies and Procedures: Creating and Sharing (bring samples)	The Technology side of a Therap implementation	Billing User Group: Open discussion and brainstorming	Therap in New Mexico: eCHAT and more	Health Care and other Reports for nurses	CFA for ICF/MR compliance
4:05pm-5:00pm	15	Care Planning and Risk Assessments: Using Therap's Individual Care Plan & Plan of Oversight and Safeguards (IPOP)	Therap's Person Centered Planning: the ISP Plan and how it links with the IDF, ISP Program's, and the IPOP. Also reviewing the Personal Focus Worksheet	Demographics: IDF / EDF, & Medical Information	Res Hab, and Day Hab Checklists	Discussion: Working with Families and Self Advocates	User 17: Service Coordination in New York Michelle Smith, Southeast Works, NY	Discussion: What have you done with Pivot Tables to look at your data?	How to start your own Therap User Group	Billing Introduction and overview	Multi-Provider Functionality: Using Therap across multiple, related agencies	Therap Nurses User Group: Plans for future meetings	Discussion about CHOICES
5:15pm		Trip to New York City (Sign up prior to conference)											

Therap National Conference 2013

Ramada East Hanover, New Jersey, January 29-31

Preliminary Schedule - as of 11/14/2012

Day Three: 01/31/2013, Thursday

Time	Session	How to (Beginner- Introductory)	How To (Beginner - Introductory)	How to Do Better / More (Intermediate)	How to Do Better / More (Intermediate)	User Implementation presentations and Discussions (Beginner / Intermediate)	User Presentations and Discussions (Intermediate / Advanced)	Discussions (Intermediate / Advanced)	Discussions and Brainstorming with Therap Support and Implementation Staff	Billing	Therap for States and Counties	Nursing / Health / CCHIT	New York
Room Name		Imperial	Royale	Exelsior	Regency	Brougham	Livingston	Ritz/Hospitality	Royce	Starlight	Prime	Garden	Galaxy
8:00am-9:00am		Registration											
9:00am-10:00am	16	CCHIT and Beyond :: Therap as an EHR				Discussion What order to implement Therap Modules	Discussion: Explaining your Therap documentation to your state or county	Discussion: Bring you own device: The impact of staff using their own hardware	Discussion: Quality Assurance Discussion Policy and Procedure development for providers	Getting data into you accounting package	Reporting across multiple providers	Working with Orders	Discussion: Upcoming regulatory changes
10:15am-11:10am	17	Personal Finance: Keeping track of consumers finances	Provider Administration, an overview of the account including the Report Library, how to create Sign Up Agreements, Setting up your agency Password Policy, and much more,	Implementation Plans: Recommendations on how to move forward with Therap through your implementation steps	Reviewing the CCHIT Specific Modules: Document Storage, Consent and Authorizations, Orders, Individual History, Medication Profile, and Care Plans,	TBA	User 15: What does 24/7 look like while using Therap? Michelle Smith, Southeast Works, NY"	Static and Dynamic Forms: Discuss the impact of Therap's workflow	Training Materials: Share and discuss what you have developed to train your staff	Introduction to Billing 1	Managing a Therap State/County/Multi-Agency account	Advanced Health Tracking	Electronic Billing in NY Part 1
11:25am-12:20pm	18	eCHAT: Therap's premium Electronic Comprehensive Health Assessment Tool designed in conjunction with the State of New Mexico	Internal and External Agency Communication in Therap: T-Logs, SComm, Calendar, T-Task, and setting up your Notifications	Therap Electronic Medication Administration Records: Discussion	Getting your data out of Therap: Running Reports and using Excel. Filters, Pivots Tables and more.	TBA	TBA	Do you use our support materials? Help, Support, and Training: Using Therap's vast array of online support and training tools	Discussion: Therap Concepts: Working with Live Data - Medication History, ISP Programs/Data and more	Introduction to Billing 2	Therap in Montana	Discussion: CCHIT and Electronic Health Records	Electronic Billing in NY Part 2
12:35pm-1:30pm	19	Staff Scheduling: Building a Staff Schedule to fit within allocated hours and avoid double booking and overtime	Lunch Sitting A	Lunch Sitting A	Reports and Statistics: ISP Reports	TBA	TBA	Discussion: Expanding your Therap Implementation. When to add more modules	Therap Certified Trainer: Certification Exam (Sign up in advance)	Lunch Sitting A	GER Statistics across a state, county, or national provider	Care Plans: using Therap's new Care Plan Library and Module	Updating the IPOP
1:45pm-2:40pm	20	General Event Reports & Multi Event Reports (Incident Reporting)	Lunch Sitting B	Lunch Sitting B	Using Therap in Self Directed supports	Discussion: Implementing Therap	TBA	Disaster Preparedness: Printing MAR's, Offline Forms, and developing policies for when your access to Therap is not available	Lunch Sitting B	Attendance	Lunch Sitting B	Lunch Sitting B	Lunch Sitting B
2:55pm-3:50pm	22	Care Planning and Risk Assessments: Using Therap's Individual Care Plan & Plan of Oversight and Safeguards (IPOP)	Q&A: ISP Programs, Data and Reports	Incident and Event Reports In Therap: GER's & MIE's	Provider Administration: Learning how to set up Therap and work with CaseLoads, Super Roles, and Security Profiles	Giving families and or Case Managers access to Therap Data	Brainstorm about new Therap Training Materials: what would you like to see?	Therap Policies and Procedures: Creating and Sharing	Therap Certified Trainer: Certification Exam (Sign up in advance)	Billing from ISP Data	Discussion: What next in the Therap Oversight Account	Nursing Assessments	Sharing data with your DDSO
4:05pm-5:00pm	23	Quality Control and Monitoring Usage	Special Custom Forms: Review a variety of Custom Forms currently in Therap. Time Tracking: a new visual data collection tool, and Individual Home: an Individuals profile page.	Q&A: all about Provider Administration	Getting further into ISP Programs, Data and Reports	Open Discussion- Ask your Therap Question here!	Discussion: Training staff with limited computer skills	Open Discussion - working with surveyors and auditors, share your experiences and ideas for now and the future	Therap Certified Trainer: Certification Exam (Sign up in advance)	Billing Discussion	Discussion: When States and Multi-State Providers overlap	Nursing Reports	Working with IRMA

Therap National Conference 2013

Ramada East Hanover, New Jersey, January 29-31

Preliminary Schedule - as of 11/14/2012

Day One :: 01/29/2013, Tuesday

1/28/2013, Monday,
4pm Onwards
Therap Staff Available
for Discussions

1/28/2013, Monday,
5:30pm - 8:30pm
Reception

Time	Session	Misc 1	Misc 2	Brainstorming led by Therap Staff	Brainstorming led by Therap Staff
Room Name		Room 114	Room 119	Room 106	Room 110
10:15am-11:10am	2	Discussion: Therap in South Carolina	TBA	Brainstorm: Mobile Apps	Brainstorm: Multi-State Providers
11:25am-12:20pm	3	Discussion: Therap in Maine	TBA	Brainstorm about access to older data	Brainstorm about Individual based Caseloads and Security
12:35pm-1:30pm	4	Lunch Sitting A	TBA	Lunch Sitting A	Brainstorm: Dashboard functionality
1:45pm - 2:40pm	5	Discussion: Therap in Washington, DC	TBA	Brainstorm about very large "Caseloads" (Agency-wide / county-wide / state-wide)	Brainstorm: Individual Home
2:55pm - 3:50pm	6	Discussion: Therap in Florida	TBA	Brainstorm about managing and using big data	Brainstorm: Mobile Apps: Therap iPhone/iPod/iPhone app - adding photos, audio and geolocation to data
4:05pm - 5:00pm	7	Discussion: Therap in Delaware	TBA	Brainstorm: Giving access to Therap to non-Therap providers	Brainstorm: Working with Unified Individuals and caseloads from an Oversight Account
5:00pm-6:00pm	8	TBA	TBA	TBA	TBA

Day Two :: 01/30/2013, Wednesday

9:00am-10:00am	9	Therap in Pennsylvania	TBA	Brainstorm: Training users from outside your agency	Brainstorm: Using Therap on public computers
10:15am-11:10am	10	Discussion: Therap in Alaska	TBA	Brainstorm about sharing data with other provider Agencies	Brainstorm: Disaster preparedness and recovery. How do providers use Therap before, during, and after a natural disaster
11:25am-12:20pm	11	Discussion: Therap in Missouri	TBA	Brainstorm: Working with individuals accessing their own data	Brainstorm: Reporting - how do you want to look at your data?
12:35pm-1:30pm	12	Using the Oregon ISP and PFW	TBA	Brainstorm: Large Providers	<i>Brainstorm: Notifications and alerts</i>
1:45pm-2:40pm	13	Lunch Sitting B	TBA	Brainstorm: Security Profiles	Brainstorm about Pharmacy Interfaces and Electronic Health Records
2:55pm-3:50pm	14	Discussion: Therap in South Dakota	TBA	Brainstorm about MARs	Brainstorm: Mobile Apps: Proof of Service Delivery / Electronic Visit Verification (EVV)
4:05pm-5:00pm	15	Discussion Therap in Nebraska	TBA	Brainstorm : updates to Therap's caseload and super role system	Brainstorm about transferring individuals data from one agency to another

DayThree :: 01/31/2013, Thursday

9:00am-10:00am	16	Therap in New Mexico	TBA	Brainstorm: Improving the Therap User Interface	Brainstorm: New Therap Training Materials
10:15am-11:10am	17	Discussion: Therap in Massachusetts	TBA	Brainstorm : Searches - what searches do you use? what new ones would you like?	Brainstorm about local groups of providers sharing data.
11:25am-12:20pm	18	Discussion: Therap in Colorado	TBA	Brainstorm about Clinician Notes and links to Billing	Brainstorm: Transferring individuals between providers
12:35pm-1:30pm	19	Discussion: Therap in Kansas	TBA	Brainstorm: Pharmacy access	Brainstorm: Importing Data
1:45pm-2:40pm	20	Lunch Sitting B	TBA	Brainstorm : APIs	Brainstorm: Therap Support Materials
2:55pm-3:50pm	22	Discussion: Therap in Connecticut	TBA	Brainstorm: Mobile Apps: Incident Reports / GERS	Brainstorm: Transferring Individuals between programs
4:05pm-5:00pm	23	Discussion: Therap in New Jersey	TBA	Brainstorm about Birth to Three and infant development documentation	Brainstorm: Using and analyzing our data

1/29/2013 - 1/31/2013

State Specific Discussions

Make an Appointment at the
Support Desk or email
support@therapservices.net
to schedule in advance and
guarantee a slot

1/30/2013, Wednesday
5:15pm

Trip to New York City
Sign up at the front desk to go on
a tour with more or less walking
involved