

Therap National Conference 2011

Preliminary Schedule- as of 11/09/2010

Fishkill, New York February 9 - 11

Day One :: 02/09/2011, Tuesday

Time	Session	How to		How to Do Better / More		Advanced Discussions	User's Presentations/Discussions (Advanced)	User's Presentations/Discussions	Billing	States/Countries	New York	Outside Vendors	Brainstorming led by Therap programmers	
Room Name		Salon A	Salon B	Salon C/D	Kristopher	Concord	Lorelie	Georgian	Salon F	Dining	Salon E	Room TBA	Room TBA	Room TBA
		A	B	C	D	E	F	G	H	I	J	K	L	M
8:00am		<i>Registration and session planning discussions</i>												
9:00am	1	Conference Introductions												
10:15am-11:15am	2	Communicating in Therap using T-Logs and SComm	Staff Scheduling: Sharing schedules and preventing overtime	ISP Programs and Data . Collecting data from your staff the way you want it	Personal Finance	Advanced Provider Admin :: The art of managing caseloads and super roles	103 Uses for an ISP :: What is the most creative thing you have done with an ISP Program?	Getting started and evolving with Therap Michelle Saunders, ACT: Alternative Community Training, Missouri	Introduction to Billing - Part 1	Therap for States :: An Introduction to Therap's new application*	Redesigning Therap IPOPs	CARF: Risk Management and Sentinel Events - *	Brainstorm about mobile applications	Brainstorm: Electronic Signatures
11:30am-12:15pm	3	Introduction to Provider Administration	Lunch: Sitting A	Lunch: Sitting A	Activity Tracking and Provider Preferences	Discuss the impact of Family Access and how best to set it up	Teaching your staff to use Therap	Panel: What not to do: Lessons in Setting up, Configuring and Implementing	Introduction to Billing - Part 2	State and County Agency Discussion and Introduction	Discussion on NY surveyor electronic signature requirements and agency experiences	Introduction to The College of Direct Support	Brainstorm: TBA	Brainstorm: Mobile Apps: Scomm
12:30pm-1:15pm	4	Medication History, MARs, and First Databank	Lunch Sitting B	Lunch Sitting B	Working with Surveyors: Finding data and teaching your staff to do the same	Preparing to become a Therap Certified Trainer	ISP Templates and Custom Forms	Open Networking with Advanced Users (bring lunch)	Billing :: Setting up Service Authorizations	Working with Surveyors: How to explain Therap to your surveyor	Discussion on using Therap for OMH programs	Introduction to the Talintel System*	Brainstorm about Interfacing with Other Systems. What other systems might share data with Therap?	Brainstorm: Mobile Apps: ISP Data Entry
1:30pm - 2:30pm	5	Introduction to Training Management System (TMS) :: Learn all about the new and improved TMS	Behavior Tracking	Health Tracking	eCHAT: The new, premium Electronic Comprehensive Health Assessment Tool designed in conjunction with the State of New Mexico	Global ISP Template Library Discussion	Risk Management Using Therap	Kelly Kinderman, Kristina Masterson, CSDD, Buffalo, NY - Getting your agency started on the right foot, beginning with buy-in	Billing: Setting up Therap's Attendance Module	Cross Provider Sharing: Technical and Policy issues.	Therap Through the Eyes of the Service Coordinator*	CARF: Risk Management and Sentinel Events - *	Brainstorm: Comprehensive Assessment Tool	Brainstorm: Mobile Apps: Proof of Service Delivery
2:45pm - 3:45pm	6	Making the most of Therap's Help and Support tools and resources	Introduction to ISP Programs and Data	General Event Reports (Incident Reporting)	ISP Reports: Now that your staff have recorded data, how do you get it out and format it?	Proactive Approaches to Activity Tracking	Working with CaseLoads and Super Roles to Define Staff Access	Creating a Shared Health Tracking Record*	Billing :: Electronic Billing	Communicating with state and county staff about & with Therap	New York Surveys and Surveyors	Discussion on using Therap for CARF Surveys	Brainstorm: Health Information Exchanges	Brainstorm: Mobile Apps: Using Photos
4:00pm - 5:00pm	7	An Introduction to ISP Plans	Using the Therap Calendar & T-Tasks	Training your Staff to use Therap :: Therap's Automated Training	Using Therap to track admissions and waiting lists	Using Therap: The second six months :: You've mastered T-Logs and SComm, what comes next?	Discussion: Training Materials for Advanced Therap Users (bring materials to share)	Tricks & Tips from the Westside Holly Pharms, Sheena, Watkins, Community Support Service, Inc. Oregon	Reports from Billing Data	North Dakota Discussion/ User Group	Discussion on Article 16 and Article 28 Clinics	College of Direct Support : TBA	State Access: What is the impact of having state staff directly accessing provider data?	Brainstorm: Fingerprints and Biometrics
	8	Therap Jeopardy :: The most fun you can have while learning more about Therap, our friends, and electronic documentation.												
6:00pm		<i>Dinner</i>												

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Day Two :: 02/10/2011, Wednesday

Time	Session	How to		How to Do Better / More		Advanced Discussions	User's Presentations/Discussions (Advanced)	User's Presentations/Discussions	Billing	States/Countries	New York	Outside Vendors	Brainstorming led by Therap programmers	
Room Name		Salon A	Salon B	Salon C/D	Kristopher	Concord	Lorelie	Georgian	Salon F	Dining	Salon E	Room TBA	Room TBA	Room TBA
		A	B	C	D	E	F	G	H	I	J	K	L	M
8:45am	9	Plenary Session :: What is documentation?												
10:00am - 11:00am	10	Health Tracking including Health Care Reports	Introduction to ISP Reporting. Producing a quarterly or annual report based on ISP Data	Behavior Tracking	Beginning Caseloads and Super Roles	How to Truly Become Paperless (bring your paper that you haven't figured out how to get rid of)	Advanced Provider Administration	What to expect when you 'Go Live' Kristen Thompson, Danville Services of Oregon	Producing the CMS 1500 and other non-electronic claims (for fiscal intermediaries, school districts, self-pay)	Risk Management Issues for Advanced Users	Discussion on Res Hab issues	CARF: Using Data in the planning and managing of person centered outcomes	Brainstorm about sharing data with other provider Agencies	Brainstorm about Therap's Security Access: Super Roles, CaseLoads, etc
11:15am - 12:15pm	11	Getting Started with Therap	Libraries: ISP Template, Global ISP Template, Global Attached File	Medication Administration Records	ISP Plans	eCHAT: The new, premium Electronic Comprehensive Health Assessment Tool designed in conjunction with the State of New Mexico	Panel: Working with States and Counties	Personal Finance Made Easy: *	Billing in New York	Montana User Group/ Issues	Discussion on Day Hab plan issues	Introduction to the Talintel System:	Brainstorm : functionality for state and government users	Brainstorm: access for individuals to their own data
12:30pm - 1:15pm	12	T - Logs and SComm	Lunch Sitting A	Lunch Sitting A	Health Tracking :: Getting your data out. using Health Care Report and searches	Cross Provider Issues:: haring Your Data in Therap between non-related agencies	Discussion: TBA	Open Networking with Advanced Users (bring lunch)	Working with Service Authorizations: Updates, discontinuing, starting a new year	TBA	Discussion on MSC Issues	TBA	Brainstorm: sharing data with families	Brainstorm: Mobile Apps : Video
1:30pm - 2:15pm	13	General Event Reports	Lunch Sitting B	Lunch Sitting B	TMS Reports	Discussion: Personal Finance	Advanced Roundtable with Richard	Now you have all this data, what will you do with it?	TBA	TBA	Therap in Western New York	College of Direct Support: TBA	Brainstorm about COIS	Brainstorm about CCHIT
2:30pm - 3:30pm	14	Therap Calendar, T-Tasks, FirstPage, and Dashboard - Finding your way around.	Introduction to exporting to Excel	Event Summaries and Reporting	Using Therap Help and Support	Using Therap with In-Home Supports	Therap Policies and Procedures: Creating and Sharing	TBA	Billing Users Group: Open discussion and brainstorming	Implementing Therap across a state or county	Discussion on OPWDD Audit Points	College of Direct Support: tba	Brainstorm about MARS	Brainstorm: TBA
3:45pm - 4:45pm	15	IPOPs: Individual Plans of Protective Oversight	Implementing ISP Programs and Data: Taking the next step in your Therap implementation	Demographics: IDF / EDF	Res Hab, and Day Hab Checklists	Discussion: Training New Employees for Advanced Users	Advanced Excel and Pivot tables (not just with billing)	TBA	TBA	State and Multi-Provider Functionality: Using Therap across multiple, related agencies	Discussion on agencies providing DDSO access to Therap	TBA	Brainstorm : updates to Therap's caseload and super role system	Brainstorm: TBA
5:15pm		<p style="text-align: center;">Dinner Trip to New York City</p> <p style="text-align: center;">(Dinner is on own if you are not going to NYC. Sign up at the front desk to go on a tour with more or less walking involved)</p>												

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Preliminary Schedule- as of 11/09/2010

Day Three :: 02/11/ 2011, Thursday

Time	Session	How to		How to Do Better / More		Advanced Discussions	User's Presentations/Discussions (Advanced)	User's Presentations/Discussions	Billing	States/Countries	New York	Outside Vendors	Brainstorming led by Therap programmers	
		Room Name	Salon A	Salon B	Salon C/D	Kristopher	Concord	Lorelie	Georgian	Salon F	Dining	Salon E	Room TBA	Room TBA
		A	B	C	D	E	F	G	H	I	J	K	L	M
8:45am	16	Plenary Session - Therap and the Future												
10:00am - 11:00am	17	Health Tracking including Health Care Reports	Basic Provider Administration	Implementation User Panel	Staff Scheduling	"Objects Cannot be Deleted Because They are Attached to"	Therap and Excel. The Joy of Pivot Tables	T-Log User Group	Electronic Billing, Professional Claims, Institutional Claims, 835s and 837s	Managing a Therap State/County/ Multi-Agency account	NYSARC member Therap issues	Introduction to the Talintel System*	Brainstorm : Training Materials	Brainstorm: pharmacy access
11:15am - 12:15pm	18	Beyond the Health Care Report (must use Health Tracking)	T-Logs and SComm	Therap Electronic Medication Administration Records: User Panel	Personal Finance	eCHAT: Therap's new Electronic Comprehensive Health Assessment Tool*	ISP templates and libraries	Missouri user group	Introduction to Billing	Therap for States :: *	Review the new prototype Therap IPOP	College of Direct Support	Brainstorm: sharing data between providers	Brainstorm: Mobile apps: Speech to text
12:30pm - 1:15pm	19	IPOPs	Lunch Sitting A	Lunch Sitting A	ISP Reports	Event Summaries	Therap Certified Trainer: Certification Exam	North Dakota topic TBA	TBA	TBA	Open Discussion on NY Issues not addressed elsewhere	College of Direct Support in New York	Brainstorm: Mobile apps: proof of service delivery	Brainstorm : TBA
1:30pm - 2:15pm	20	General Event Reports (Incident Reporting)	Lunch Sitting B	Lunch Sitting B	Using Therap in Self Directed supports	Cross Provider Issues. Sharing Your Data in Therap	Therap Certified Trainer: Certification Exam	TBA	Billing Users Group	TBA	Other NY Forms and Requirements	Introduction to the Talintel System*	Brainstorm about Pharmacy Interfaces	Brainstorm: Mobile apps for NY
2:30pm- 3:30pm	21	User Panel: Using Therap Help and Support	ISP Programs, Data and Reports	Event Summaries and Reporting	TBA	Therap Policies and Procedures: Creating and Sharing	Therap Certified Trainer: Certification Exam	Panel: Nurses Using Therap	Billing in NY: Day Hab	TBA	Open Discussion on other NY and OPWDD issues	TBA	Brainstorm: Mobile Apps: Incident Reports	Brainstorm: TBA
3:45pm- 4:45pm	22	Personal Finance	Using Therap's Electronic Medication Administration Record	Advanced health Tracking	TBA	Therap in the Future: Therap 9.0 and Beyond	Therap Certified Trainer: Certification Exam	Connecticut User Group	Billing in NY: Res Hab	TBA	Open discussion on OMIG audit issues	TBA	Brainstorm about sharing data	brainstorm on OMIG requirements

State User Groups

Room: TBA

Day One :: 02/09/2010

Time		Group 1	Group 2
10:15am-11:15am	2		Nevada
11:30am- 12:15pm	3	Delaware	Arizona
12:30pm- 1:15pm	4	Colorado	Arkansas
1:30pm - 2:30pm	5	Kansas	New Mexico
2:45pm - 3:45pm	6	Missouri	Hawaii
4:00pm - 5:00pm	7	Minnesota	Kentucky

Day Two :: 02/10/2010

10:00am- 11:00am	10	South Dakota	Texas
11:15am- 12:15pm	11	Utah	West Virginia
12:30pm-1:15pm	12	Nebraska	Georgia
1:30pm- 2:15pm	13	Oklahoma	Iowa
2:30pm- 3:30pm	14	California	Illinois
3:45pm- 4:45pm	15	Indiana	Michigan

Day Three :: 02/11/2010

10:00am- 11:00am	17	Wyoming	D.C
11:15am- 12:15pm	18	North Carolina	Maine
12:30pm-1:15pm	19	Virginia	Wisconsin
1:30pm- 2:15pm	20	Florida	Oklahoma
2:30pm- 3:30pm	21	Maryland	Massachusetts
3:45pm- 4:45pm	22	New Jersey	Pennsylvania

Agency Specific

Room: TBA

02/09/2011 - 02/11/2011

Make an Appointment at the Support Desk or email support@therapservices.net to schedule in advance and guarantee a slot

2/8/2010, Monday, 4pm Onwards

**Therap Staff Available
for Discussions**

*This is a tentative schedule put up for illustration purpose. Times and Sessions are subject to change and/or cancellation.

Therap User Presentations

- Getting started and evolving with Therap. **Michelle Saunders**, Director of Community Integration ACT: Alternative Community Training Location: Columbia, Missouri . **See: G2**
- Getting your agency started on the right foot, beginning with buy-in. **Kelly Kinderman, Kristina Masterson**, CSDD, Buffalo, NY - **See: G5**
- Therap Through the Eyes of the Service Coordinator: A brief overview of how **The Resource Center** is using Therap in regard to Service Coordination, followed by a Q&A session. **See: J5**
- Creating a Shared Health Tracking Record **Kristen Thompson Washington** County Director Therap Provider Administrator Danville Services of Oregon. **See: G6**
- Tricks & Tips from the Westside **Holly Pharms**, Human Resources Manager **Sheena Watkins** Quality Outcomes Manager Community Support Service, Inc. Salem. **See: G7**
- What to expect when you Go Live **Kristen Thompson** Washington County Director Therap Provider Administrator Danville Services of Oregon. **See: G10**
- Personal Finance Made Easy will provide users with interactive example of how using the Therap Personal Finance Module will make bookkeeping a lot similar than the paper days. This session will include introductory information such as administrative tasks, creating accounts, creating transactions, and running reports. This session will also go into unique ways to use the Personal Finance module, such as specific reports for budgeting and communication between programs concerning personal finances. **See: G11**

Therap Mobile Apps
Brainstorm about mobile applications.
See: L2, M11, M20



Modules

Cross Provider Discussions

- Brainstorm about sharing data with other provider Agencies. **See: L10**
- Brainstorm about COIS. **See: L13**,
- Cross Provider Issues. Sharing Your Data in Therap. **See: E20**

eChat

- eCHAT: Therap's new, premium Electronic Comprehensive Health Assessment Tool designed in conjunction with the State of New Mexico. **See: D5, E11, E18**

Therap for States

- Therap for States :: An Introduction to Therap's new application for handling intake, eligibility, referral, Case Management, and much more **See: I2, I18**
- Communicating with state and county staff about & with Therap. **See: I6**
- State Access: What is the impact of having state staff directly accessing provider data? **See: M7**
- Brainstorm with Masum about functionality for state and government users. **See: L11**
- Implementing Therap across a state or county. **See: I14**
- Managing a Therap State/County/Multi-Agency account. **See: I17**

Outside Vendors Presentation

CARF

- Risk Management and Sentinel Events – methods for training and managing services to reduce risks for persons served and staff. **See: K2, K5**
- Discussion on using Therap for CARF Surveys. **See: K6**
- CARF: Using Data in the planning and managing of person centered outcomes. **See: K10**

Talintel System

- Introduction to the talintel System: An innovative, research-based, online survey to more effectively align direct support providers with consumers is significantly reducing turnover costs, improving the quality of support services and enhancing career fulfillment for DSPs. **See: K4, K6, K11, K13, K17, K20**

College of Direct Support

- K 3, K7, K13, K14, K18, K19**

For Registration and Details, Visit: www.TherapServices.net

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