Referral Workflow – For Users in Nebraska

The Referral module can be used by the State of Nebraska/Service Coordinator to refer an individual for services to other Provider Agencies. At the end of a successful Referral process, the individual referred is admitted by the Provider Agency.

The following flow diagram explains the entire Referral process:



At the beginning of the **Referral** process the **State of Nebraska/Service Coordinator** selects an individual from their List. Once the particular individual has been selected, the user enters the required information on the **Referral** form and may either choose to send the **Referral Packet** to a particular Provider or to all the Providers from a particular region or to all Linked Providers in the state.

When a **Provider Agency** receives a **Referral Packet**, the **Provider Agency** may either accept or deny the **Referral** or enter their comments and update the form. The **Referral** form is then sent back to the **State of Nebraska/Service Coordinator.**

If the **Referral** is accepted and sent back to the **State of Nebraska/Service Coordinator**, the **State of Nebraska/Service Coordinator** may then accept or deny the **Referral** as well as update or revert the **Referral**. The **Referral** is again sent back to the **Provider Agency** with further details.

The **Provider Agency** may then admit the individual or keep the individual in their **Waiting List**. At the last step of the process, the **Referral** is sent back to the **Provider Agency** by the **State of Nebraska/Service Coordinator**. Once the individual has been admitted by the **Provider Agency**, the **State of Nebraska/Service Coordinator** may close the **Referral**.

For more information on the **Referral** module, you may refer to the following user guides:

* [Referral Oversight Agency (the State Of Nebraska)](http://support.therapservices.net/documentation/nebraska/referral-for-users-in-nebraska/referral-oversight-agency-the-state-of-nebraska/)
* [Referral Provider End (Providers Of Nebraska)](http://support.therapservices.net/documentation/nebraska/referral-for-users-in-nebraska/referral-provider-end-providers-of-nebraska/)