COVID-19 Reporting Options in Therap

This document provides guidance to providers on how to enter incidents related to COVID-19 into Therap.

Providers are being asked to report on the following items related to COVID-19:
1. Individuals with positive test results for COVID-19
2. Individuals with suspected COVID-19 without positive test results
3. Individuals whose service provision will be altered due to the impact of COVID-19 (for example, a consumer who is under quarantine due to recent travel or possible exposure), and
4. Any incident that is currently reportable as a GER but is COVID-19 related (Relocation, ER visit, Hospitalization, Urgent Care, etc.).

Entry Guidance: Providers must complete the following sections of the GER with detailed information: profile information, event information, other event information, general information, notification, actions taken or planned and the review follow up comments section. Please attach any pertinent external documents such as discharge summary, medical consultation form, etc.

Providers must continue to enter and approve GERs within 2 business days.