

# Therap for Medicaid Service Coordinators

Therap provides a full range of documentation and communication tools for Medicaid Service Coordinators in New York, allowing them to provide better supports and stay in touch with what is happening in the lives of people they support.

Therap's ISP Plan is a fully functional, integrated ISP that meets all OPWDD requirements. By linking directly to other sections of Therap such as the Individual Data Form (demographics), Habilitation Plans, IPOP, and even data collection forms, the MSC can be confident that the wording used in areas such as a Valued Outcome is exactly the same when it is used in a Hab Plan or a goal. Providers can also customize the list of

service types that they provide to make sure that they are listed correctly throughout the applications.

At the same time as forcing integrity and ensuring compliance, Therap also allows the flexibility that is required in real life. For example, if a program needs to write a Habilitation Plan before they have received a formal copy of the ISP they can enter a Valued Outcome. Therap will automatically prompt the MSC to review this Valued Outcome and either include it in the ISP or have the program correct it. This way all provided services can be documented and billed for.

Action	Name/Title	Action Date
APPROVE	Stephen Therap / Customer Support	11/20/2009 02:28 PM
UPDATE	Stephen Therap / Customer Support	11/20/2009 02:32 PM
ACKNOWLEDGE	Stephen Therap / Customer Support	11/20/2009 02:32 PM
UPDATE	Stephen Therap / Customer Support	11/24/2009 11:40 AM

Figure: ISP Plan Acknowledgement Report

Figure: Developmental Disabilities Profile (DDP) Form

Figure: Medicaid Service Coordination (MSC) Form

By allowing additional documents to be scanned and/or attached to the Therap ISP, agencies can include additional forms that they require.

When an ISP has been written or updated, Therap will automatically prompt all internal staff members supporting that individual to review the plan and sign off. During the ISP year, MSCs can follow the progress of the person that they are supporting by seeing day to day documentation on goals, health, incident

reports, and other issues allowing for more timely, appropriate responses to issues.

Many agencies are also choosing to give families direct access to the data recorded about their loved ones.

Therap will also be integrating with OPWDD's new Microsoft Dynamics system (Choices) for MSCs, allowing participating providers to submit documentation directly from Therap.

## Developmental Disabilities Profile (DDP) Forms

Developmental Disabilities Profile (DDP) forms have been designed to describe consumer registrations, changes in program enrollments, and the characteristics of people with developmental disabilities participating in services. Therap has so far included DDP-1, DDP-2

and DDP-4 in the system. DDP-1 is used to record registrations and moves, and the DDP-2 records the skills and challenges of a person with a developmental disability and DDP-4 is used to identify the confidentiality needs of individuals.