



# **The Comprehensive Solution**

for Providers, States, Case Management Organizations and Individuals & Families









Since 2003, we have made it our mission to equip agencies with the tools they need to focus on meaningful outcomes for the Individuals they support. This passion stems from our decades of experience as providers, administrators and state employees.

Appreciating the challenges and rewards of quality service provision drives the development of our comprehensive suite of tools. As the Therap community grows, our solution continues to evolve to meet the ever-diversifying needs of our users.

Our goal is to help our users create efficiencies, streamline processes, securely connect people and integrate all aspects of service delivery, while maintaining a focus on Individuals and the stakeholders who support them. Furthermore, our system is supported by a world class security infrastructure that exemplifies our perpetual commitment to data integrity and security.

This dedication has led us to become the industry leader, supporting organizations in all 50 states and internationally, while also addressing the unique requirements of over 20 state contracts across the country.



## **Proven Solutions For**

- HCBS/ LTSS Providers
- States & Counties
- Case Management
- Special Education
- Early Intervention
- Individuals & Families



Therap's configurable system is designed to help improve and streamline services for Users of all sizes, ranging from families and small agencies to Multi-State Providers and State Government contracts.

#### **Intake & Assessment**

- Eligibility
- Level of Care
- Level of Need

# Quality Assurance & Reporting

- Business Intelligence
- Data Transparency
- Access for Surveyors & Families



# Service Planning & Case Management

- Person Centered Planning
- Care Plans
- Authorizations

#### **Service Provision**

- Waiver & Provider Management
- Provider Documentation
- Incident Management
- EVV

#### **Billing & Claiming**

- Based on Service Documentation
- Direct to MMIS/ MCO/ Insurance
- Reconciliation



# Get Started

# Therap Provides the Tools for a Person-Centered Approach

## Plan | Support | Achieve



Ishya "Shae" Dotson
Assistant Director of Person
Centered Practices

"Person Centered Planning is a collaborative process that identifies a person's hopes and dreams, as well as the supports required to help them live the lives they desire. Therap provides your team the tools to explore the goals your people in service want to attain, create the plans for achievement, track the provided supports and measure outcomes."

# Planning Tools Available for Case Management Teams, States, Providers, Individuals & Families:

- Support Individuals to Create a Shared Vision for a Good Life.
- Identify Personal Goals & Strategies to Achieve them.
- Configurable Options to Ensure State & Federal Compliance.







# Data-Driven Tools to Increase the Value and Quality of Services

## Meaningful | Measurable | Manageable



Jason Laws
Director of Quality &
Data Initiatives

"Quality service provision requires ongoing assessment to ensure continued refinement and adherence to evolving needs. Therap's Business Intelligence tools allow organizations to harness their existing data to better understand their impact on Individuals and to make informed decisions that improve Individual outcomes."

# Streamline documentation review, reporting, and compliance activities via:

- Analytic Dashboards for Demographics, Incident Reports, Data-Driven Outcomes, Billing, & more.
- Assessment of outcomes at the Individual, Program and Provider Level.
- Real-time access for Managers,
   Administrators and Agency-Authorized
   Third Party Reviewers.



Therap's Commitment to Data and Information Security

Data security is one of our highest priorities. We are committed to keeping your data secure from unauthorized access, making it available when you need it and providing a wide set of user permissions to prevent unwanted changes.

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Confidentiality

it
Therap
Information
Security
Integrity
Availability

### **Availability:**

Our security and operations teams use a state of the art system that they monitor 24 hours a day, 365 days a year. We operate multiple sites to prevent interruption of service or loss of documentation ensuring business continuity, even in the event of a disaster.

#### **Integrity:**

Therap combines cutting edge physical, administrative and technical controls to keep your data protected from unauthorized changes, ensuring that it is always reliable and accurate.

### **Confidentiality:**

Therap's password protected system, with available 2-Factor Authentication, comes with a robust set of user permissions. Your Therap Administrators are able to configure the privileges and access rules to meet your team's security needs.



# Discover More About Therap's Comprehensive System

### **Scheduling/Electronic Visit Verification (EVV)**

Capture location, time and documentation at the point of service delivery with our easy-to-use EVV solution. Attain compliance with state and federal regulations.





### **Seamless Electronic Billing Workflows**

Prevent recoupments and streamline billing processes from service documentation to claim reconciliation with Therap's billing tools.

#### **Electronic Health Record Solutions**

Use our health management suite to record nursing notes, medication administration and care plans. Track health outcomes and more.





### **Employment First Tools**

Maximize productivity of your Employment Team with the tools to manage a comprehensive Employment History of Individuals in Service, all in one place.



# Connect with Therap



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