

# 2021 Therap<sup>®</sup> National Conference

## February 2-3-4, 2021

Preliminary Schedule (Subject to Change) - as of 01/30/2021

Page 1 of 2 for Day 3 - 2/4/2021, Thursday

Time	Session	Therap for New & Prospective Users.	Misc.	Employment History / Misc.	Misc.	Scheduling / EVV	Nursing / Health	Billing	
10:00am EST	0	Therap Conference Center Doors Open. Login Early! Visit the Exhibit Hall. Take a Therap Knowledge Quiz. Sign up for the Scavenger Hunt.							
11:00am - 11:40am EST 10:00am - 10:40am CST 09:00am - 09:40am MST 08:00am - 08:40am PST (40 min)	17	<b>Therap's New Behavior Module</b> A preview of our NEW Behavior Tracking Module! Program creation, documentation & reporting capabilities. <a href="#">RM 201 / Birch</a>	<b>Therap Global Perspectives:</b> Sharing Individuals Information with Families. <a href="#">PNL DIS - RM 203/Daisy</a>	<b>APSE</b> Employment Outcomes & Skills that Get Jobs - What Data Can Do. <b>Guest Speaker</b> <a href="#">RM 205 / Fir</a>	<b>Completing data checks</b> and additional QA Audits. <a href="#">RM 207 / Hemlock</a>	<b>Scheduling &amp; EVV in Authenticare Aggregator States.</b> <a href="#">RM 209 / Maple</a>	<b>eCHAT &amp; Health Passport.</b> <a href="#">RM 211 / Pine</a>	<b>Reporting:</b> Billing data, Accounting Reports, and Billing BI Dashboard. <a href="#">RM 213 / Rock</a>	
<b>Remember we have more sessions for Thursday on page 2</b>									
11:45am - 12:25pm EST 08:45am - 09:25am PST (40 min)	18	<b>Workshop</b> <b>Speed Round of Other Modules Part 1:</b> Time Tracking, IPOPs, Health Screening. <a href="#">BEG - RM 202 / Cactus</a>	<b>Working with outside Users</b> including Family Members, Auditors, Case Managers, Doctors etc. <a href="#">BEG - RM 204 / Emerald</a>		<b>Demographic Reporting in Therap:</b> Using the Business Intelligence Demographic Dashboard, Report Library, and Demographic Report to Assess Demographic Trends. <a href="#">RM 208 / Lily</a>	<b>Scheduling &amp; EVV in New York.</b> <a href="#">RM 210 / Oak</a>	<b>Case Notes for Nursing:</b> Templates, Questionnaires & Billing. <a href="#">RM 212 / Quartz</a>	<b>New Billing Features:</b> Unit Calculation Rule for ISP, Bulk Claim Update, and Medicaid Eligibility. <a href="#">RM 214 / Sunflower</a>	
12:30pm - 01:10pm EST 09:30am - 10:10am PST (40 min)	19	<b>Workshop</b> <b>Speed Round of Other Modules Part 2:</b> Individual Support Plan, Employment, TMS, Personal Finance, Case Notes, Billing. <a href="#">BEG - RM 202 / Cactus</a>	<b>Thinking Through Therap Implementation:</b> Creating a Crosswalk Between Your Docs & Therap's Modules. <a href="#">BEG - RM 203 / Daisy</a>	<b>Systemic Change Through Online Training and Person Centered Planning</b> Details in the Conference Catalogue. <b>Guest Speaker</b> <a href="#">RM 205 / Fir</a>	<b>Policy and Procedure Considerations</b> when Implementing Therap. <a href="#">BEG - RM 207 / Hemlock</a>	<b>Scheduling/EVV Setup</b> when <b>not using</b> Billing in Therap. <a href="#">RM 209 / Maple</a>	<b>Auditing Health Tracking and MAR</b> Using MAR Reports, Health Tracking Searches, and Report Library reports to conduct audits in Therap's health modules. <a href="#">INT / ADV - RM 211 / Pine</a>	<b>ICF Billing in Therap.</b> Overview of the process & methodology. <a href="#">RM 213 / Rock</a>	
	20	<b>01:15pm - 01:55pm EST</b> <b>10:15am - 10:55am PST</b>							<b>Keynote Speaker: Kathy Carmody, CEO, Institute on Public Policy for People with Disabilities</b> <b>Business as (Un)Usual: Navigate the Emerging I/DD Landscape</b> <b>All Attendees!</b> <a href="#">Room: 201 / Birch</a>
02:00pm - 02:40pm EST 11:00am - 11:40am PST (40 min)	21	<b>Implementation strategies for Data Driven Outcomes.</b> <a href="#">BEG - RM 314 / Quail</a>	<b>Creative Uses of Mobile Applications.</b> <a href="#">RM 204 / Emerald</a>	<b>Employment User Group</b> Q&A and Looking Forward to What's Next <b>USER GROUP</b> <a href="#">RM 206 / Goldenrod</a>	<b>Use of Activity Tracking &amp; Module-specific searches</b> to gauge Employee Engagement & use for Employee Performance Evaluations. <a href="#">RM 208 / Lily</a>	<b>Scheduling/EVV Offline Options:</b> How can staff collect EVV data without internet/cell service? <a href="#">RM 210 / Oak</a>		<b>Claim Troubleshooting</b> Adjustments, Denials, and Resubmission. <a href="#">RM 214 / Sunflower</a>	
<b>Remember we have more sessions for Thursday on page 2</b>									
02:45pm - 03:25pm EST 11:45am - 12:25pm PST (40 min)	22	<b>Quality Assurance:</b> Writing a Therap QA Plan for Your Agency. <a href="#">BEG / ADV - RM 202 / Cactus</a>			<b>Policy and Procedure Considerations</b> when Implementing Therap. What policies and procedures has your agency implemented? <a href="#">BEG - RM 207 / Hemlock</a>	<b>Scheduling/EVV Reports</b> Workflow for Schedule Admins reviewing EVV data prior to billing. <a href="#">BEG - RM 209 / Maple</a>	<b>Q&amp;A for Nurses &amp; Health Care Providers.</b> <a href="#">RM 211 / Pine</a>	<b>Billing for Non-Finance.</b> <a href="#">BEG - RM 213 / Rock</a>	
03:30pm - 04:10pm EST 12:30pm - 01:10pm PST (40 min)	23	<b>Implementation Q&amp;A for New Providers.</b> <a href="#">BEG - RM 314 / Quail</a>	<b>Did you know?</b> ...tips while navigating through the Therap software. <a href="#">RM 204 / Emerald</a>	<b>Transitioning to a Mobile Workforce:</b> Roll Out Considerations and Costs - Therap App as the Community Worker Dashboard. <a href="#">RM 205 / Fir</a>	<b>Problem Solving:</b> Come here if you're wondering, "I want to track that in Therap... but where?" <a href="#">RM 208 / Lily</a>		<b>Care Plans, Orders, Individual History.</b> <a href="#">RM 212 / Quartz</a>	<b>Billing from EVV Data</b> <a href="#">RM 214 / Sunflower</a>	
04:15pm - 04:55pm EST 01:15pm - 01:55pm PST (40 min)	24	<b>Building your Therap Filing Cabinet.</b> Using Document Storage to Create Document Categories & Monitor for Expiration. Review of other modules with document storage capabilities. <a href="#">BEG - RM 202 / Cactus</a>	<b>COVID-19 Practices</b> This open discussion will focus on agency response to the pandemic. Share your journey. Learn from each other. <a href="#">RM 203 / Daisy</a>	<b>Q&amp;A</b> Still have questions? Therap team members will be available to answer. <a href="#">RM 205 / Fir</a>	<b>The importance of Data Literacy</b> Creating a culture that encourages data driven decision making. <a href="#">RM 201 / Birch</a>	<b>EVV FAQ &amp; Q&amp;A</b> <a href="#">RM 209 / Maple</a>	<b>Reviewing and Auditing the MAR:</b> Strategies to identify & address Med Errors. <a href="#">RM 211 / Pine</a>	<b>Business Intelligence &amp; Billing.</b> <a href="#">INT / ADV - RM 213 / Rock</a>	

More day 3 sessions on page 6. These are only the half of our sessions for day 3, make sure you check out the next page for more Thursday sessions on Multi State, States/Countries/Oversight, Workshops and more!

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## February 2-3-4, 2021

Preliminary Schedule (Subject to Change) - as of 01/30/2021

Page 2 of 2 for Day 3 - 2/4/2021, Thursday

Time	Session	Multi State	States / Counties / Oversight	Case Management	Module Training	Provider Admin & Misc.	Provider Admin & Misc.	
10:00am EST	0	Therap Conference Center Doors Open. Login Early! Visit the Exhibit Hall. Take a Therap Knowledge Quiz. Sign up for the Scavenger Hunt.						
11:00am - 11:40am EST 10:00am - 10:40am CST 09:00am - 09:40am MST 08:00am - 08:40am PST (40 min)	17	<b>Workshop QA and Data Auditing Part 1: What Reports Should I Use?</b>  RM 215 / Topaz	<b>Nebraska Independent Providers Electronic Visit Verification (EVV)</b>  RM 301 / Amber	<b>Therap's Person Centered Planning</b> documents including the Individual Support Plan, Personal Focus Worksheet, Agenda.  RM 303 / Cardinal	<b>Navigating the Therap Dashboards,</b> Individual Home Page, and Individual Demographic Form.  RM 305 / Eagle	<b>Provider Administrative Tasks:</b> Managing User Accounts, Program Enrollments including tracking moves, Discharges.  RM 307 / Granite	<b>USER DISCUSSION:</b> Policy Show and Tell.  RM 309 / Limestone	
<b>Remember we have more sessions for Thursday on page 1</b>								
11:45am - 12:25pm EST 08:45am - 09:25am PST (40 min)	18	<b>Workshop QA and Data Auditing Part 2: What Billing and Scheduling Reports Should I Use?</b>  RM 215 / Topaz	<b>North Dakota Aging Individual QSP Electronic Visit Verification (EVV).</b>  RM 302 / Bluebird	<b>An Overview of Charting the LifeCourse Tools</b> in Therap.  RM 304 / Dove	Using multiple scoring methods within the <b>Questionnaire Module</b>  RM 306 / Falcon	<b>Did you know Therap has ....?</b> Discuss modules you'd like to learn more about such as Personal Finance, Time Tracking, and more!  RM 308 / Hummingbird	<b>Overview of Global Libraries</b> for ISP Programs, Care Plans and Attached Files.  RM 310 / Marble	
12:30pm - 01:10pm EST 09:30am - 10:10am PST (40 min)	19	<b>Workshop Reviewing your Data in Excel-Part 1:</b> Exporting, Conditional Formatting, Creating Graphs, Using Filters and Pivot Tables.  RM 216 / Tulip		<b>Monitoring Provider Data from a Case Management</b> type of account which is linked to a State Oversight account.  RM 303 / Cardinal	<b>General Event Reports (GER):</b> How to enter and track incidents. Using the GER Management Summary / Event Summary reports for Safety Committee review.  RM 305 / Eagle	<b>Therap's Health Information Exchange.</b>  RM 309 / Limestone	<b>Evaluating Staff Performance</b> by Utilizing Time Data from ISP Programs.  RM 311 / Meadowlark	
	20	<b>01:15pm - 01:55pm EST 10:15am - 10:55am PST</b>						
<b>Keynote Speaker: Kathy Carmody, CEO, Institute on Public Policy for People with Disabilities Business as (Un)Usual: Navigate the Emerging I/DD Landscape All Attendees! Room: 201 / Birch</b>								
02:00pm - 02:40pm EST 11:00am - 11:40am PST (40 min)	21	<b>Workshop Reviewing your Data in Excel-Part 2</b> Merging Columns, Trend Analysis, and Using Charts & Slicers.  RM 216 / Tulip	<b>SD LTSS Electronic Visit Verification (EVV)</b>  RM 302 / Bluebird	<b>The use of Case Management Account Reports</b> and Excel pivot tables to gauge Case Manager productivity.  RM 304 / Dove	<b>GER's &amp; Business Intelligence.</b>  RM 306 / Falcon	<b>New Provider Admins</b> to Existing Therap Accounts: What You Need to Know.  RM 308 / Hummingbird		
<b>Remember we have more sessions for Thursday on page 1</b>								
02:45pm - 03:25pm EST 11:45am - 12:25pm PST (40 min)	22	<b>Therap External Data Feed Working with Your Data: SFTP, HIE.</b>  RM 215 / Topaz	<b>North Dakota DD Electronic Visit Verification (EVV)</b>  RM 301 / Amber		<b>Using Therap's Priority List</b> to Manage Potential "New Admits". Creating Admission and Discharge Questionnaires.  RM 305 / Eagle	<b>Intermediate Provider Administration:</b> Caseloads, Profiles, Custom User Groups. What to do when someone moves from one site to another.  RM 309 / Limestone		
03:30pm - 04:10pm EST 12:30pm - 01:10pm PST (40 min)	23	<b>Storage Across Therap</b>  RM 216 / Tulip	<b>Q&amp;A on State Wide Implementation</b> of Therap across varied Service Providers.  RM 302 / Bluebird		<b>Health Tracking: Module Basics</b>  BEG - RM 306 / Falcon	<b>Management Tips for Therap Provider Administrators.</b>  RM 308 / Hummingbird		
04:15pm - 04:55pm EST 01:15pm - 01:55pm PST (40 min)	24	<b>Wrap Up for MultiState Providers.</b>  All - RM 215 / Topaz	<b>Q&amp;A</b> Still have questions? Therap team members will be available to answer.  RM 301 / Amber	<b>Q&amp;A</b> Still have questions? Therap team members will be available to answer.  RM 303 / Cardinal	<b>Training Management System</b> Documentation / TMS tracking of certificates.  RM 305 / Eagle	<b>Managing a Complete EHR in Therap</b>  RM 307 / Granite	<b>Data In &amp; Data Out:</b> Comparison of T-Log, ISP, & Case Note Data.  BEG - RM 309 / Limestone	

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