

Therap in South Carolina Newsletter

January 2016

Therap Wants YOU!!

Therap is looking for South Carolinians to become Certified Trainers.

Love using Therap? Do you enjoy teaching others how to use Therap and reap the benefits of real-time data? If you answered yes to both, the Certified Trainer program may be a good fit for you.

Certified Trainers provide invaluable support to Therap and Therap users across the country. Therap's Certified Trainer program gives Therap users the opportunity to become certified as trainers of the system, having completed courses and requirements including, but not limited to, participating in regional conferences and hosting webinars. Certified Trainers present at many Therap conferences and participate in a national community of professionals with a common shared experience using Therap. The networking opportunities include participating in webinars, discussions, and direct feedback with the Therap team. Certified Trainers maintain credentials through a yearly re-certification process.

Certified Trainers are eligible for:

- Discounted/Compensated conference registrations
- Annual reception at the Therap National Conference
- Contribute posts to the Certified Trainer blog

If you'd like to learn more about the Certified Trainer program, please visit:

<http://www.therapservices.net/support/current-users/certified-trainers/>

Case Management Pilot Project

One of the most exciting features of our newest release is the case management functionality developed for users in South Carolina. To better understand the functionality and practicality of this new and innovative feature, we are piloting usage with Newberry DSNB, Charles Lea Center, and the ARC of South Carolina Case Management agencies.

This new functionality will allow case managers to access, in

view only mode, Therap documentation created by day and residential providers outside of their own agency. It brings a new level of communication and transparency to align South Carolina into the realm of conflict free case management.

Access to service provider information is based on a shareable Super Role created by SCDDSN that is not editable. Case Managers will have view only access to the following information:

- ISP Program View
- ISP Data Report
- BP View
- BER View
- Individual Data View
- EDF View
- HT View
- Health Care Report
- T-Log View
- BER Event Summary
- ISP Plan View
- MAR Data View
- Medical Information View
- Time Tracking Data View
- Individual Home Page
- Care Plan View
- Personal Finance Account View
- Document Storage View
- Health Assessment View

We are very excited to see how this new functionality is able to assist case managers in providing quality care to the

individuals they support through this pilot program.

Therap is Coming to Myrtle Beach! Are You?

Again this year, Therap Services is a proud sponsor of the South Carolina Human Service Providers Conference at the Crown Reef Resort in Myrtle Beach, March 9-11, 2016. During the conference and pre-conference Therap staff will be doing several presentations:

- Case management & User Group - Pre-Conference Session
- Optional Modules - TMS, Staff Scheduling, Personal Finance - Day #1
- Innovative & Novel Uses of ISP Programs - Day #2
- Employment - Day #2
- Behavioral - Day #2

This conference offers Therap users in the Palmetto State an outstanding opportunity to learn more about the modules that will be rolled out in the very near future, as well as modules already being used or optional for users in South Carolina.

The pre-conference session will give attendees the opportunity to see firsthand the case management functionality recently developed for SCDDSN and provider agencies. In addition, the pre-conference session will conclude with a user group session: an open forum to discuss Therap use in South Carolina.

No matter what stage you are at for your Therap implementation; this conference will provide you with a number of opportunities to learn more, not only from Therap staff, but each other as well.

We look forward to seeing many of you in Myrtle Beach in March!

This month's Spotlight

Each month, Therap will highlight one of their staff members who is part of the Therap Implementation Team in the State of South Carolina.

Kara Candelori

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Do you use Therap's Training Academy? If so, you are very familiar with Kara Candelori. She is one of the voices guiding you through how to use the Therap Modules.

Kara Candelori joined the Therap team in 2007. She began her career in the Human Services field in 2003. Before joining Therap, Kara gained experience as a Therap user while working as a Residential Director at PrimeCare, Inc., Connecticut.

Kara develops online training tools, provides customer support and technical guidance for Therap users and helps them with questions and concerns in getting the best out of the system. Her responsibilities also include the coordination of exhibiting at and sponsorship of conferences throughout the US, as well as assisting in the coordination of Therap conferences.

Kara received her Bachelors degree in Psychology and Philosophy from the University of Hartford in Connecticut in 2003 and Masters in Special Education in 2011. She is a Project Management Institute (PMI) certified Project Management Professional (PMP).

Project Implementation Team

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