

Therap in South Carolina Newsletter

June 2015

Next Steps in the Therap Implementation Project

A thorough evaluation of the work effort needed to bring Therap to a full implementation has been performed by DDSN and Therap Staff. The evaluation involved comparing DDSN business functions with existing or to be developed Therap modules. These identified modules are grouped into manageable work segments as listed below.

Work Segments:

0. System Wide Modules
1. Account Creation and Setup, IDF, SComms, T-Logs, GER (only injuries), Health Tracking
2. ISP Programs and ISP Data (without attendance)
3. MAR (optional for anyone who wants to wait on the pharmacy interface)
4. Intake, Eligibility, LOC (does not include Screening)
5. Behavioral Documentation, Extended Health Documentation
6. TMS, Personal Finance (petty cash), Employment
7. Case Management
8. GER
9. Waiting Lists (Waiver, Services, Critical, Intake, Eligibility)
10. Budget (Waiver, Slots)
11. Attendance
12. Provider Management (Licensing, Services, Quality Assurance)
13. DDSN Billing
14. Personal Finance (DDSN client bank)
15. External Interfaces

Each work segment could take from 30 to 90 days to complete, excluding any time needed for new software development. These work segments will replace the old Phase I (including rounds), Phase II, and Phase III activities.

Most activities are the same, but organized into smaller more manageable groups of work.

Analysis of each work segment will be performed to determine what guidance needs to be issued or policies adjusted. In developing and designing the modules for each work segment, provider staff will participate in the discussion and the final design. As each work segment is completed, guidance will be issued as to what changes, if any, will be made in current business processes and practices. With the exception of Work Segment 1 DDSN's goal is to be more proactive in issuing guidance prior to implementing the Therap modules.

Therap Release 2015.0

Last month we told you about some of the exciting enhancements coming to Therap in our new release. This includes individual based caseloads, GER Resolution, the ability to see Locked Users from the Password Reset function, ability to delete or rename programs, etc. Our release now has a date. Therap will be down from 9 pm June 26 to 9 pm June 27 to make the necessary changes to the system. We recognize that this is a long time. However, this is probably one of our most ambitious releases, with the individual caseload function change causing changes to many mannerisms in which Therap behaves. We hope not to be down quite that long, but want to prepare users for a long down time to accommodate this release. We are confident that you will find the wait to be worth it in the end!

As a courtesy to our valued customers, we offer a wide range of off-line forms so that you may continue to document the great services you provide. Find the forms you need at:

<http://support.therapservices.net/display/support/Offline+Forms>

Here are some more enhancements pertinent to users in South Carolina:

Appointments

Counts for Appointments on the Dashboard will display appointments which are scheduled for the upcoming seven days as 'Weekly'. A separate count for appointment as 'Tomorrow' will not appear in this section.

-	1	2
1	1	1
1	1	3
-	1	3
11	7	84
11	9	91
		484

Training History

Training Profile

CDS

CDS Lessons

[Go to CDS](#)

Appointments

Today (1)

Weekly (2)

Infection Tracking

Infection Type selection procedure has been changed in the Infection Tracking module. Users will need to write the first three letters of an Infection Type and it will auto populate in a drop-down list. Users will need to select the Infection Type from this drop-down list.

Therap Training in South Carolina by the Numbers

Between March 2 and June 15, 2015 seven Therap Training & Implementation Specialists have provided 371 two hour training sessions to 4,048 staff of 39 agencies in the state of South Carolina. Feedback has been very positive as Therap has now trained 62% of the providers in the state of South Carolina; including County DSN Boards, Regional Centers, and QPLs. Johanna Kroth, Ebony Johnson, Shay Dotson, Rebecca Musser, Lethisha Ulmer, Joseph Traina, and Josh Corzantes have crisscrossed the Palmetto State delivering high quality, high energy training sessions to the newest Therap users. It has been a high level logistical undertaking. Some agencies held training simultaneously in two or three locations as diverse as Greenville, Charleston, Summerville, and Columbia. Some training could be completed in one or two days; while larger agencies spend the whole week getting their staff trained. Training was provided to direct support professionals, managers, supervisors, administrators, and clinical staff – including RNs and LPNs. Is your agency ready to join the legions of Therapites in South Carolina? If so, please contact Jeff Covington at jeff.covington@therap-services.net to schedule your training sessions today!

Therap Usage in South Carolina by the Numbers: May 2015

May 1 through May 31, 2015, the state of South Carolina had the following mind-blowing usage statistics across DSN Boards, QPLs, and Regional Centers:

- 67 agencies had active Therap Accounts
- 9,052 Active Users
- 8,994 Active Individuals
- 79,661 Log-ins
- 68,875 T-Logs written
- 1,033 Medical Appointments entered
- 4,520 Secure Communications (S-Comms) written

That's an impressive amount of usage in one month's time. Just think what our numbers will be next month, next quarter, and next year!!!!

This month's Spotlight

Each month, Therap will highlight one of their staff members who is part of the Therap Implementation Team in the State of South Carolina.

Deborah Hibbard Brito

deborah.brito@therapservices.net



Deborah Hibbard Brito has had a unique path to joining Therap Services. She began working in the Mental Health field in 1995 after graduating from Houghton College, NY with a Bachelor's of Science degree with a major in Outdoor Recreation and Camp Administration and a minor in Psychology. Since then she has worked in varied settings: one on one aid for an at risk youth, group homes for teenage mothers and their children, school based Treatment centers with 7-8th grade students, a Senior Emotional Growth Wilderness Instructor for at risk girls, Program Director for New Horizons for Young Women, and prior to Therap as a Program manager for 3 separate group homes for adults with IDD at an agency in Portland Maine.

She has a genuine love for people, and seeing people achieve their loftiest goals. Utilizing the Therap System she saw an increase in ownership of clients own goals. She was a program manager who saw Therap implemented at her last agency, and who saw a difference in how staff documented behaviors, daily goals, and day to day activities for clients.

Since joining Therap over 5 years ago Deborah has been involved with several large Therap Implementations. She is the Senior Training and Implementation Specialist who coordinates training for all state wide Implementations, working with several state governments to develop, evaluate, and maintain their Therap usage at both a state level and at an agency level. Deb has worked on similar projects implementing Therap for States in Delaware, New Mexico,

Nebraska, North Dakota, and Montana.

Deb lives with her husband and four sons in Lewiston, Maine.

Project Implementation Team

South Carolina DDSN

David Foshee

Donna Lloyd

Susan Cooke

Kenny Sumner

Therap Services

Deborah Brito

Justin Brockie

Jeff Covington

Barry Pollack

Sazzad Rafique

Leah Marshall