

Therap in South Carolina Newsletter

March 2015

Staff Training Comes to South Carolina

During the month of March, Johanna Kroth and Shae Dotson have been making their way across the Palmetto State to deliver staff training to providers in the use of Therap. Doing training in groups of 20 for three two hour sessions a day, we trained approximately 1800 supervisors and direct support professionals in the month of March! A third trainer, Ebony Johnson, will be added in April to continue to deliver training to provider agencies in South Carolina.

The feedback from training has been overwhelmingly positive. Bob Jones, Executive Director of Newberry DSN Board states, "Shae brings energy to her presentation that is contagious with our staff." Bob's counterpart in Kershaw County, Thoyd Warren, adds, "Everything is going well. We have had a very good group of classes on yesterday and the staff seems to be responding very well to it. Johanna is doing a great job!"

In addition to staff training, Jeff Covington, Deb Hibbard-Brito, and Shae Dotson have been in South Carolina meeting with providers to help set-up accounts and answer or clarify questions any providers may have about Therap Implementation. As always, Barry Pollack has been available to providers to offer clarification and answer questions. Leah Marshall has offered phone and web support to South Carolina providers. Justin Brockie and Sazzad Rafique recently traveled to Columbia to meet with SCDDSN staff to offer further support and training. Quickly, South Carolina has become the Southern headquarters for Therap!

The April training calendar is being generated and we are scheduling into May. If you have set-up your account and feel your agency is ready to take the next step and train supervisors and direct support professionals, please contact Jeff Covington at jeff.covington@therapservices.net or Deb Hibbard-Brito at deborah.brito@therapservices.net to schedule your training.

South Carolina Therap Conference

Therap will be hosting a regional conference in Columbia, South Carolina on May 12 & 13, 2015 at the Double Tree by Hilton. To learn more and register visit:

<http://www.therapservices.net/conferences/regional-conference-in-columbia-south-carolina/>

DDSN will be paying the conference registration fee for up to 4 people for each provider to attend the South Carolina Regional Therap conference. If you have any questions please email to dfoshee@scddsn.gov.

Who Should Come to the South Carolina Therap Conference?

The short answer is everybody! But some people have to stay behind and work. We'll have sessions catered to all users, including beginner, intermediate, and advanced users.

In addition, there will be sessions for varying staff members:

Executives (policy and overview)

Provider Administrators (Technical set up and usage)

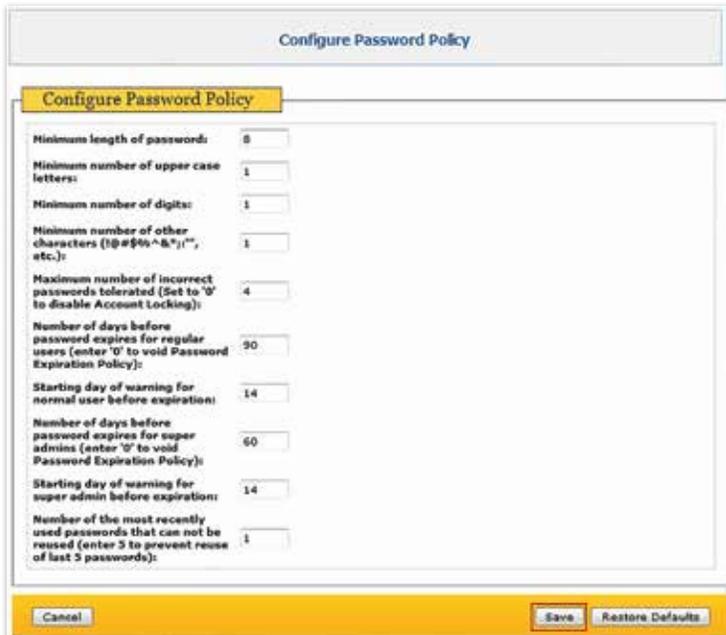
Supervisors, Nurses, QIDPs, and DSPs (module usage)

Break-out sessions will focus on the Phase 1 Modules rolled out in South Carolina: T-Logs, General Event Reports, Health Tracking and S-Comms. We will also have sessions on policy and provider administration.

No matter what you do and at what level you are in Therap usage; there will be something for you at this conference!

Therap Password Policy Set

For those who have attended a Provider Administrator session for Therap, you were shown how to configure your password policy. It was mentioned that you may get guidance from South Carolina DDSN on what that policy would be. Those standards have been set by SCDDSN and are shown on the screenshot below:



It is expected that all providers will configure their password policy to mirror this standard.

For a Quick Guide in configuring the password policy for your agency, please visit:

<http://www.therapservices.net/resources/southcarolina/Password-management-guide.pdf>

Project Implementation Team

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What's So Super about Super Roles?

Super Roles in Therap dictate what users (staff) can do and see in the system. It is important to make sure Super Roles are accurate so that users can do what they need to do and not have the ability to see and do things they should not.

For providers in South Carolina, they are three main modules to be concerned about during Round 1 of Phase 1: T-Logs, Health Tracking, and Individual Data/Emergency Data Form. Here are some standard definitions to help you determine which roles people should have:

Entry or Submit: gives users the ability to write and enter data

Update: the ability to alter the entry of another user

View: the ability to see and read

Review: the user will be prompted to read that entry or data

Delete: the ability to remove something do that others will not be prompted to review it. Nothing ever really gets "deleted" from the system in a traditional sense. It is still available through a search.

Print: the ability to create a PDF and print it on paper

The best way to prepare Super Roles is to create a list of titles of staff at your agency. Next decide which titles should have what privileges in Therap. Next, find titles that are similar and create a Super Role for each group of titles that needs similar access. This will allow you to better ensure access to information is as accurate as possible.

Need Additional Information about Therap in South Carolina?

Guidance on program setup, enrollment and admission dates was released on 3/23/15 and you can look for it in the Business Tools section of the DDSN portal. Find these documents and other guidance in the Business Tools section of the DDSN portal and the "South Carolina" Page of the Therap Website:

<http://www.therapservices.net/southcarolina/>

A new Communication Channel is also available in the DDSN SPM module to receive future communications.

This month's Spotlight

Each month, Therap will highlight one of their staff members who is part of the Therap Implementation Team in the State of South Carolina.



Barry has over 30 years of experience in working with organizations supporting individuals with intellectual & developmental disabilities, with over 20 years in executive management.

He earned his Bachelor of Arts degree in Social Welfare from the California State University in 1983. Barry started his career in California with the United Cerebral Palsy national network, working in behavior management group homes.

He ran one of the largest respite care programs in the Country in the 1990s and led the creation of both the North Carolina & South Carolina Respite Care Coalitions. Since the 1980's, Barry has worked with State & County Government, State Provider Associations and Private Non-Profit Organizations in the planning, development and delivery of services to individuals of all ages and disabilities and other special needs.

Barry served on the State Board of the Florida Association of Rehabilitation Facilities and was the Board President just prior to coming to Therap Services. He was a customer of Therap since 2005 and Therap's first billing customer in country. Since 2010, Barry has worked with Therap Services supporting providers in the implementation and use of their industry leading I-DD specialized electronic documentation and reporting solution. Barry continues to contribute to the I-DD industry through consulting in strategic planning, organizational development and the delivery of services to individuals of all ages and disabilities.

Therap Training Academy



Therap Training Academy is an on-line, self-paced, competency based learning tool to go over the particular modules offered in Therap. This is great for users who simply need a review of what to do and want to sharpen their skills in one particular area or need re-training on any one topic.

The Therap Training Academy offers courses for a variety of users: nurses, direct support professionals, management, auditors, family and guardians, and more. These self-paced training courses are an excellent educational tool for new and seasoned users alike.

This can be found at:

<http://www.therapservices.net/support/training-academy/>