

Therap in South Carolina Newsletter

February 2015

Training for Everyone!

Training for Therap Users in South Carolina

Training for Therap implementation is well under way and Therap is offering a full course of trainings both via on-line and through live training to meet the needs of providers in South Carolina.

Training can be done in many formats. The preferred method will be used for each training. They are described below:

On-Site Training: this entails our Therap trainers coming to your agency's administrative offices and doing the training live. This is recommended for supervisory and direct support professional training.

Group Webinars: these are done via the web through Go-To-Meeting and allow the trainees to follow along with the presenter in a manner that is conducive to questions and answers in a group setting to facilitate learning. This mode is recommended for Provider Administrator Training.

Individual Webinars: these are done via the web through Go-To-Meeting and allow the trainees to follow along with the presenter in a manner that is paced to the individual

learner or small group of learners. This is of particular use for those not very familiar with Therap. This mode is also recommended for Provider Administrator Training.



Therap Training Academy

The Therap Training Academy offers courses for a variety of users: nurses, direct support professionals, management, auditors, family and guardians, and more. These self-paced training courses are an excellent educational tool for new and seasoned users alike.

Training Academy: this is an on-line, self-paced, competency based learning tool to go over the particular modules offered in Therap. This is great for users who simply need a review of what to do and want to sharpen their skills in one particular area or need re-training on any one topic. This can be found at: www.TherapServices.net

Therap Services is more than happy to offer retraining in any of the above manners for those providers who feel they need it in a manner that would best suit your needs.

HARDware made EASY

One frequent question new users often ask is "What kind of hardware do I need for Therap?" The answer is a relatively easy one: Any device that supports a web browser!

Users can choose between personal computers, lap tops, net books, tablets, or Chrome Books. Lately, Chrome Books and Android Tablets have become the choice of many!

Therap does not have a built-in spell checker. Your spell checker will be through your web browser. Fire Fox, Google Chrome, and Internet Explorer Version 10 or above. Make sure your device supports the browser you want to use.

For more information about system requirements please visit:

<http://support.therapservices.net/display/documentation/Minimum+Requirements+for+using+Therap+Applications>

At Therap's National Conference the last week of January, Part One of Provider Administrator Training was done. This was followed up with Part Two Trainings via webinar during four separate sessions during the week of 2/9/15.

On 2/13/15 and 2/20/15 Therap offered two webinar sessions of Full Provider Administrator Training for providers who did not attend the conference. In addition, there will be two sessions of Full Provider Administrator Training available at the Human Services Provider Association Conference in Myrtle Beach on February 26, 2015.

Therap will offer further sessions of Full Provider Administrator Training via webinar once he need is identified. This can be done in a group webinar as has been done in the past (with several agencies attending), or a webinar specific to your agency or to a specific provider administrator can be done.

For supervisory and direct support professional training Therap will be doing live training at on site at each agency. Twenty staff can be accommodate during two hour sessions for this training, completing three and at times four sessions during a day.

To prioritize training, agencies who are ready from a hardware and internet connectivity standpoint to go-live today were identified. Supervisory and direct support professional training during the month of March have been scheduled for those agencies.

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Individual Data

Deciphering the Alphabet Soup

The Individual Data Form (IDF) is an important component to setting up your Therap account. The IDF houses pertinent demographic information relating to the individuals you support at your agency.

During Provider Administrator (PA) Training you were shown how to import data into your account. Therap is working with DDSN to import basic demographic data into your account. The import will populate the following data: DDSN Consumer ID Number, First Name, Middle Name, Last Name, Suffix, Goes By (Preferred Name), Birth Date, Gender, Social Security Number, and Medicaid Number.

This is more than enough information to implement the modules of Round One of Phase One.

You are more than welcome to enter any additional fields as you deem necessary into each individual's IDF. As you begin to use more modules in Therap, you will be adding in that information later if you do not do it now.

After April 1st, this data will be automatically synced with CDSS via an interface.